# ANNUAL REPORT OF WITBANK COALFIELDS MEDICAL AID SCHEME

#### **Registration number : 401**

#### **31 DECEMBER 2011**

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WITBANK COALFIELDS MEDICAL AID SCHEME WCMAS BUILDING, SECOND FLOOR C/O OR TAMBO ROAD & SUSANNA STREET TEL: 013 - 656 1407 FAX: 013 - 656 4815 P O BOX 26 EMALAHLENI (WITBANK), 1035

# **ANNUAL GENERAL MEETING**

# **NOTICE TO MEMBERS**

In terms of Rule 26.1.2 of the WCMAS Scheme Rules the notie convening the Annual General Meeting, containing the Agenda, Annual Financial Statements, Auditors Report and Board of Trustees Report, must be send to members at least 21 days before the date of the meeting.

Adhering to the above, notice is hereby given that the 77<sup>th</sup> annual general meeting of members of the Witbank Coalfields Medical Aid Scheme, will be held in the boardroom of the Scheme, WCMAS Building, cnr OR Tambo Road & Susanna Street, Emalahleni (Witbank), on Monday 16 April 2012 at 13h00.

BY ORDER OF THE BOARD OF TRUSTEES

PRINCIPAL OFFICER

27 February 2012

# AGENDA OF THE 77<sup>th</sup> ANNUAL GENERAL

# MEETING

- 1. Notice of meeting
- 2. Minutes Confirmation of the minutes of the 76<sup>th</sup> annual general meeting held on 18 April 2011.
- 3. Chairman's report
- 4. Audited annual financial statements
- 5. Unit profitability report
- 6. Approval of auditor's remuneration
- 7. Appointment of auditors for 2012 in terms of Rule 25
- 8. Election of office bearers
- 9. General

# **REPORT OF THE BOARD OF TRUSTEES**

# The Board of Trustees present their report for the year ended 31 December 2011.

Registration Number: 401

77<sup>th</sup> Annual Report of the Witbank Coalfields Medical Aid Scheme together with the audited financial statements and statistics required by the Medical Schemes Act and the Rules.

#### **1 DESCRIPTION OF THE MEDICAL SCHEME**

1.1 Terms of registration

The Witbank Coalfields Medical Aid Scheme is a not for profit restricted membership medical aid scheme registered in terms of the Medical Schemes Act 131 of 1998, as amended.

#### 1.2 Benefit options within the Witbank Coalfields Medical Aid Scheme

The medical scheme offers two options to employers and members. These are:

- Comprehensive option This option provides comprehensive cover through a risk pool for all major medical expenses and a savings account for day-to-day medical expenses as described in 1.3.
- Yebomed option This option was implemented during 2007 and provides medical cover through a preferred provider network on a capitation fee basis.
- 1.3 Savings plan (Comprehensive option only)

The savings plan was established to meet future day to day healthcare costs not fully covered by the risk pool.

Members that belong to the Witbank Coalfields Medical Aid Scheme Comprehensive Option pay 25% of their gross contributions into a savings account, so as to help pay the members' portion of healthcare costs up to a prescribed threshold.

Unexpended savings amounts are accumulated for the long-term benefit of the member and interest is paid on balances at 50% of Nedbank's prime overdraft rate. The liability to the members in respect of the savings plan is reflected as a current liability in the financial statements, repayable in terms of Regulation 10.

In terms of the rules of the scheme, the scheme carries some risk relating to forward allowance of savings account utilisations.

The savings account balance is refundable when a member leaves the scheme. The balance will be transferred to the next scheme or to the member if the new option does not have a savings account option. The money will be transferred within six months of the date of change.

The Council of Medical Schemes is planning to revise the way that Medical Savings Accounts are managed by Medical Schemes. When introduced, the new approach will add additional complexity, cost and liability to WCMAS.

#### 1.4 Risk transfer arrangements (Yebomed option only)

A capitation fee is paid to the preferred provider network to provide a full range of benefits to all members in this option. The risk is carried by the network. The scheme does, however, remain liable to its members and suppliers with respect to ceded insurance if any reinsurer (supplier) fails to meet the obligations it assumes.

The Yebomed option has been successfully implemented for 4 Years and is functioning well.

#### 2 MANAGEMENT

2.1 Registered Office and postal address:

WCMAS 2<sup>nd</sup> Floor South Wing WCMAS Building Cnr. Susanna Street & OR Tambo Road EMALAHLENI (WITBANK)

- 2.2 Medical Scheme Administrator
- 2.3 Disputes Committee

HA Ackermann JJ van der Bank NA Bulter

2.4 Board of Trustees in office during the year under review:

| RC Weber *<br>EG Gryzenhout *<br>OA Maritz<br>Dr JA Pienaar<br>HG Schoeman<br>O Warschkuhl<br>Ms CD Logan-Delagey<br>GC Robbertse<br>JGH van Wyk<br>JC de Carvalho<br>BG Combrinck<br>Ms AP Da Silva<br>J Du Plessis<br>D Fulton<br>E Wiese<br>J Reiners<br>AJ Wilkens<br>JS Shakhane<br>L Mashego<br>T Mathavha | (Chairperson)<br>(Vice Chairperson)<br>(Anglo Coal Appointee)<br>(Anglo Coal Appointee)<br>(Xstrata Coal SA Appointee)<br>(Exxaro Coal Appointee)<br>(Employee Elected)<br>(Employee Elected)<br>(Employee Elected)<br>(Employee Elected)<br>(Employee Elected)<br>(Employee Elected)<br>(Employee Elected)<br>(Co-opted Solidarity)<br>(Co-opted Solidarity)<br>(Co-opted SACMA)<br>(Co-opted UASA)<br>(Co-opted UASA)<br>(Yebomed elected)<br>(Yebomed elected) | Period May to Sep 2011<br>Period May to Sep 2011<br>Period Jan to May 2011<br>Period May to Jul 2011 |
|--|---|--|
| LG Cockcroft<br>M Dugmore<br>JC Fourie<br>PJ Meyer<br>H Myburgh<br>D Phahlane<br>A Kleinhans   | (Alternate)<br>(Alternate)<br>(Alternate)<br>(Alternate)<br>(Alternate)<br>(Alternate)<br>(Alternate)<br>(Alternate)  | Period Jan to April 2011<br>Period May to August 2011  |

- 2.5 Principal Officer JA de Jager \* Address the same as scheme's \* These individuals were directors of the two dormant subsidiaries. Refer to note 26.
- 2.6 Auditors

BDO South Africa Incorporated Registered Public Accountants and Auditors 13 Wellington Road Parktown JOHANNESBURG

Private Bag X60500 Houghton 2041

P O Box 26 EMALAHLENI (WITBANK) 1035

The scheme is self administered.

#### **3** INVESTMENT STRATEGY

The scheme's investment objectives are to maximize the return on its investments on a long term basis at minimal risk. The investment strategy takes into consideration the constraints imposed by legislation and the strategies of the Board of Trustees with the following mandate:

- achieve an average return of inflation plus 4%,
- the savings account liability must be invested in liquid funds which earn interest equal to or higher than what the scheme pays to members,
- liquidity levels are maintained as required by the scheme,
- investments are only made in highly rated institutions with moderate risk,
- investments are made in compliance with the regulations of the Medical Schemes Act, and
- risk assessments are performed with feedback to the Board of Trustees with recommendations on the risks identified.

**The investment committee** is mandated by the Board of Trustees by means of written terms of reference as to its membership, authority and responsibilities and consists of four members of which two are members of the Board of Trustees.

The committee met on twelve occasions during the course of the year and meetings were attended by all members.

The committee presently comprises: EG Gryzenhout, RC Weber, R Booyens and JA de Jager

#### MANAGEMENT OF INSURANCE RISK

The primary insurance activity carried out by the scheme assumes the risk of loss from members and their dependants that are directly subject to the risk. This risk relates to the health of the scheme members. As such the scheme is exposed to the uncertainty surrounding the timing and severity of claims under the contract.

The scheme manages its insurance risk through appropriate benefit limits, approval procedures for transactions that involve pricing guidelines, pre-authorisation and case management, service provider profiling, centralised management of risk transfer arrangements, and the monitoring of emerging issues.

The scheme uses several methods to assess and monitor insurance risk exposures both for individual types of risks insured and overall risks. These methods include internal risk measurement models, sensitivity analyses, scenario analyses and stress testing. The theory of probability is applied to the pricing and provisioning for a portfolio of insurance contracts. The principal risk is that the frequency and severity of claims are greater than expected.

WCMAS has unique Equalisation Levy contracts signed with major employer groups. With these contracts, risks relating to a specific group are "ringfenced" to only impact members of that group. Employer groups have to pay in funds where their members have spend more on claims and administration costs than their contributions paid, averaged over 3 years.

Insurance events are, by nature, random, and the actual number and size of events during any one year may vary from those estimated with established statistical techniques. There are no changes to assumptions used to measure insurance assets and liabilities that have a material effect on the financial statements and there are no terms and conditions of insurance contracts that have a material effect on the amount, timing and uncertainty of the scheme's cash flow.

#### 5 REVIEW OF THE YEAR'S ACTIVITIES

5.1 Operational Statistics

|   | 2011    | 2010    | %<br>Movement |
|---|---------|---------|---------------|
| Comprehensive Option  |         |         |               |
| Average number of members during the year*                            | 7 449   | 7 483   | -0.5          |
| Number of members at 31 December                                      | 7 375   | 7 486   | -1.5          |
| Average number of beneficiaries during the year*                      | 19 180  | 19 174  | 0.0           |
| Number of beneficiaries at 31 December                                | 19 043  | 19 247  | -1.1          |
| Dependant ratio to members at 31 December                             | 1.58    | 1.57    | 0.6           |
| Average age of beneficiaries  | 30      | 30      | 0             |
| Pensioner ratio   | 18.8%   | 18.3%   | 2.7           |
| Percentage of beneficiaries above 65 years of age                     | 5.8%    | 5.6%    | 3.6           |
| Average net contributions pmpm*                                       | R2 145  | R1 989  | 7.8           |
| Average net contributions pbpm*                                       | R833    | R776    | 7.3           |
| Average relevant healthcare expenditure pbpm*                         | R902    | R796    | 13.3          |
| Relevant healthcare expenditure as percentage of<br>net contributions | 108.3%  | 102.5%  | 5.6           |
| Average non-health expenses pbpm*                                     | R60     | R64     | -6.4          |
| Non-health expenses as % of gross contributions                       | 5.3%    | 6.0%    | -12.8         |
| Yebomed Option  |         |         |               |
| Average number of members during the year*                            | 2 935   | 2 949   | -0.5          |
| Number of members at 31 December                                      | 2 906   | 3 003   | -3.2          |
| Average number of beneficiaries during the year*                      | 6 956   | 6 891   | 0.9           |
| Number of beneficiaries at 31 December                                | 6 931   | 7 026   | -1.4          |
| Dependant ratio to members at 31 December                             | 1.39    | 1.34    | 3.7           |
| Average age of beneficiaries  | 27      | 27      | 0             |
| Pensioner ratio   | 0%      | 0%      |               |
| Percentage of beneficiaries above 65 years of age                     | 0.01%   | 0.01%   | -             |
| Average net contributions pmpm*                                       | R1 005  | R918    | 9.5           |
| Average net contributions pbpm*                                       | R424    | R393    | 7.9           |
| Average relevant healthcare expenditure pbpm*                         | R372    | R345    | 8.0           |
| Relevant healthcare expenditure as percentage of<br>net contributions | 87.8%   | 87.8%   | 0.0           |
| Average non-health expenses pbpm*                                     | R30     | R28     | 4.6           |
| Non-health expenses as % of gross contributions                       | 7.0%    | 7.2%    | -3.1          |
| Scheme  |         |         |               |
| Average accumulated funds per member*                                 | R30 012 | R29 327 | 2.3           |
| Average return on investments as % of investments                     | 5.9%    | 11.4%   | -48.2         |

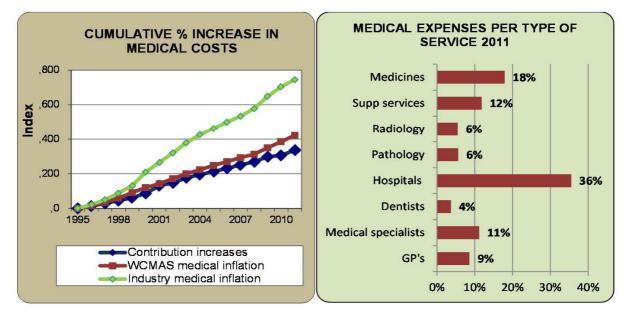
Legend: pmpm - per member per month

pbpm - per beneficiary per month

\* Averages are calculated using the sum of the 12 months' actual membership divided by 12

#### 5.2 Operating results

The scheme has experienced significant utilisation increases in most types of services. Especially in Prescribed Minimum Benefits (PMB's), Oncology and Motor Vehicle Accident claims.



The implementation of a National Risk Equalisation Fund (REF) has taken longer than expected and will probably only impact on the Scheme with the introduction of National Health Insurance (NHI).

Due to legal impasse around the interpretation of the Prescribed Minimum Benefit (PMB) regulations providers are still able to charge unlimited fees. Additions to the list of PMBs are also expected in 2012.

A number of new regulations have been implemented and proposed during 2011 that add to the complexity and cost of running medical schemes.

Towards the end of 2011, the Council of Medical Schemes piloted their new Medical Scheme Inspection system at WCMAS and in general WCMAS performed satisfactorily.

The operating results of WCMAS are set out in the annual financial statements, and the trustees believe that no further clarification is required.

2011

2010

#### 5.3 Reserve accounts

Movement in the reserves are set out in the Statement of Changes in Funds and Reserves.

#### 5.4 Solvency ratio

|  | R             | R             |
|--|---------------|---------------|
| Total members' funds per statement of                  | 338 677 491   | 341 759 707   |
| financial position                                     | 550 077 491   | 541 755 767   |
| LESS: revaluation reserve                              | ( 30 124 889) | ( 34 149 924) |
| LESS: cumulative gain on re-measurement to             |               |               |
| fair value through profit and loss investments         | ( 4 571 054)  | ( 3 163 504)  |
| Accumulated funds per Regulation 29                    | 303 981 548   | 304 446 279   |
| Gross contributions                                    | 298 019 955   | 276 976 444   |
| Accumulated funds ratio                                | 102.00%       | 109.92%       |
| = Accumulated funds / Gross annual contributions x 100 |               |               |

Accumulated funds ratio have declined by 7.2% for this period but are still significantly over the minimum 25% required.

#### 5.5 Outstanding claims

The basis of calculation of the outstanding claims provision is discussed in note 10 and this is consistent with the prior year. There has been an increase to the provision of R2.25 million due to claims that the scheme expect to pay in 2012 in respect of 2011.

#### 6 EVENTS AFTER STATEMENT OF FINANCIAL POSITION DATE

There are no further material events subsequent to the yearend that would require separate mention by the trustees.

#### 7 INVESTMENTS IN AND LOANS TO PARTICIPATING EMPLOYERS OF MEMBERS OF THE MEDICAL SCHEME AND TO OTHER RELATED PARTIES

The scheme holds no direct investments or interest in the participating employers of the scheme.

Mpumalanga Managed Health Care (Pty) Ltd, the wholly owned company of the scheme is still dormant and has no influence on the day to day management and operations.

#### 8 RELATED PARTY TRANSACTIONS

These are disclosed in note 26 to the annual financial statements.

#### 9 AUDIT COMMITTEE

An Audit Committee exists in accordance with the provisions of the Act. The committee is mandated by the Board of Trustees by means of written terms of reference as to its membership, authority and duties. The committee consists of seven members of which three are members of the Board of Trustees.

In accordance with the provisions of the Act, the primary responsibility of the committee is to assist the board of trustees in carrying out its duties relating to the scheme's accounting policies, internal control systems and financial reporting practices. The external auditors report formally to the committee on critical findings arising from audit activities.

The majority of the members, including the chairperson, should not be officers of the scheme. The committee met on three occasions during the course of the year. The following schedule sets out members' meeting attendances:

| Member                | Meetings | Member        | Meetings |
|-----------------------|----------|---------------|----------|
| BJ Drew (Chairperson) | 2 of 3   | R Weber       | 3 of 3   |
| M Wenum               | 0 of 3   | R Robbertse   | 3 of 3   |
| H Pearson             | 3 of 3   | EG Gryzenhout | 2 of 3   |
| E Wiese               | 3 of 3   |               |          |

The chairperson of the scheme, the principal officer, the financial manager and the external auditors attend all Audit Committee meetings and have unrestricted access to the chairperson of the Audit Committee. The Board of Trustees will strive to expand the number of non-executives on the Audit Committee to ensure enhanced independence.

#### 10 TRUSTEE ATTENDANCE AND REMUNERATION

The following schedule sets out Board of Trustees meeting attendances.

| Member           | Number   | Member             | Number   | Member                  | Number   |
|------------------|----------|--------------------|----------|-------------------------|----------|
| RC Weber (Chair) | 12 of 12 | JHG van Wyk        | 09 of 12 | J Fourie [A]            | 00 of 12 |
| O Warschkuhl     | 09 of 12 | Ms C Logan-Delagey | 08 of 12 | E Wiese [Co-opt]        | 11 of 12 |
| HGR Schoeman     | 06 of 12 | AP da Silva        | 09 of 12 | D Fulton [Co-opt]       | 00 of 05 |
| EG Gryzenhout    | 10 of 12 | T Mathavha (Yebo)  | 00 of 12 | D Wilkens [Co-opt]      | 00 of 04 |
| Dr JA Pienaar    | 07 of 12 | L Mashego (Yebo)   | 00 of 12 | J du Plessis [Co-opt]   | 00 of 04 |
| JC de Carvalho   | 09 of 12 | J Shakhane (Yebo)  | 01 of 12 | J Reiners [Co-opt]      | 01 of 04 |
| BG Combrinck     | 00 of 12 | H Myburgh [A]      | 08 of 12 | L Cockcroft [A][Co-opt] | 00 of 04 |
| OA Maritz        | 08 of 12 | D Phahlane [A]     | 03 of 12 | P Meyer [A] [Co-opt]    | 00 of 12 |
| GC Robbertse     | 09 of 12 | M Dugmore [A]      | 07 of 12 | Kleinhans [A] [Co-opt]  | 00 of 04 |

Number of Board Meetings for the year: 12

Legend: [R] Resigned members [A] Alternate [Co-opt] Co-opted members

Trustees are not remunerated. Long service awards are however allocated to long serving members along similar lines to the mining industry. Such awards allocated in the last period are reported in the related party disclosure in note 26.

The Board of Trustees notes with great sadness the unexpected passing this year of Marion Luus who had served the Scheme well for over 30 years.

#### 11 NON-COMPLIANCE WITH THE MEDICAL SCHEMES ACT AND RULES OF THE SCHEME

11.1 Contributions received later than 3 days after payment became due (Section 26(7))

Contributions are payable by members within 3 days of due date. Incidents of payments after the  $3^{rd}$  of the subsequent month occurred for some of the employer groups. While some payments were not always received timeously all commitments were met soon after due dates. The credit control department follows up on outstanding amounts on a regular basis.

#### 11.2 Continuation and Widow Member (CAWM) subsidisation

Regulation 10 (1) of the Medical Schemes Act and the rules of the scheme place a limit of 25% on the total contributions that may be allocated to a member's savings account. Section 26(5) states that a scheme may not, either directly or indirectly make any payment to any person as a dividend, rebate or bonus.

The scheme makes funding available to support continuation and widow members. As a result, the scheme's allocation to their savings accounts exceeds the limit prescribed by the Act, and continuation and widow members received benefits exceeding their contributions to the scheme. The additional amount allocated to the savings accounts amounted to R5.2 million during the year (2010: R4.633 million).

The concession that WCMAS enjoyed since 1999, regarding the reduced CAWMS contributions, has been revoked by the Council for Medical Schemes and WCMAS was obliged to terminate the practice on 31 December 2011. Most employer groups have agreed to assist members by subsidising their CAWMS in line with their internal policies from 1 January 2012. WCMAS will subsidise its staff CAWMS's contributions. Refer to note 9.

11.3 Claims paid in excess of 30 days from receipt S 59(2)

A small percentage of claims have not been paid within 30 days as prescribed by the Act. Between December and January the number of days between the receipt of a claim and the payment could amount to 38 days, causing non-compliance. The scheme normally performs month end runs on the second last business day of the month.

11.4 Compliance with Regulation 30

Based on the formula prescribed by Regulation B, the scheme has underlying investments in foreign investments of 1.55% (2.52% in 2010) through SA based Unit Trusts. Regulation B permits 0%. Continued work is being carried out to further reduce this exposure. The scheme has applied for exemption from the Council for Medical Schemes for not fully complying with the requirement.

11.5 Investments in any administrator, holding company of the administrator or any employer group. S 35(8) (a,c & d)

A medical scheme is not allowed any investments in the business of any administrator of a medical scheme or any holding company of an administrator or any employer group. The scheme has underlying investments in administrators of medical schemes amounting to 0.8% and employer groups of 1.46% (Anglo American PLC 1.32%; Exxaro Resources 0.14%) of total investments through Unit Trust portfolios and linked fund policies. The scheme has submitted an exemption request to the Council for Medical Schemes. The Board of Trustees believes that this non-compliance is not a risk to the Scheme since the Scheme is not related to any of the administrators in which investments are held and does not exercise any influence over its employer groups by investing in pooled investments.

11.6 A benefit option must be self-supporting S 33(2) (b)

Section 33(2)(b) of the Act states that "The Registrar shall not approve any benefit option under this section unless the Council is satisfied that such benefit option – (b) shall be self-supporting in terms of membership and financial performance;...". The non-compliance could result in benefit options with a surplus cross-subsidising benefit options with a deficit. The Scheme takes into account section 33(2)(b) of the Act in designing its benefits.

#### STATEMENT OF RESPONSIBILITY BY THE BOARD OF TRUSTEES 31 December 2011

The trustees are responsible for the preparation, integrity, and fair presentation of the financial statements of Witbank Coalfields Medical Aid Scheme. The financial statements presented on pages 14 to 40 have been prepared in accordance with International Financial Reporting Standards (IFRS) and with the requirements of the Medical Schemes Act and include amounts based on judgements and estimates made by the board of trustees.

The trustees consider that in preparing the financial statements they have applied the most appropriate accounting policies, consistently applied and supported by reasonable and prudent judgements and estimates.

The trustees are satisfied that the information contained in the financial statements fairly presents the results of operations for the year and the financial position of the scheme at year-end. The trustees also prepared the other information included in the annual report and are responsible for both its accuracy and its consistency with the financial statements.

The trustees have responsibility for ensuring that adequate accounting records are kept. The accounting records should disclose with reasonable accuracy the financial position of the scheme to enable the trustees to ensure that the financial statements comply with the relevant legislation.

The Scheme operates in a well-established control environment, which is well documented and regularly reviewed. This incorporates risk management and internal control procedures which are designed to provide reasonable, but not absolute assurance that assets are safeguarded and the risks facing the scheme are being minimised.

The going concern basis has been adopted in preparing the financial statements, and the trustees have no reason to believe that the scheme will not be a going concern in the foreseeable future, based on forecasts and available cash resources.

Where practical, the scheme strives to comply with the King III Code of Corporate Practice. During 2011 the trustees considered the reporting requirements and principles of King III and put measures in place to strive to comply. Reporting in terms of King III will be guided by the Council for Medical Schemes. The scheme's external auditors are responsible for auditing the financial statements in terms of International Standards on Auditing and their report is presented on page 13.

The Audit Committee functioned effectively throughout the year.

The financial statements were approved by the Board of Trustees on 27 February 2012 and were signed on their behalf by:

1.11

RC WEBER CHAIRPERSON

JA DE JAGER PRINCIPAL OFFICER

E & Grysenhat

EG GRYZENHOUT VICE CHAIRPERSON

#### STATEMENT OF CORPORATE GOVERNANCE BY THE BOARD OF TRUSTEES 31 December 2011

The Witbank Coalfields Medical Aid Scheme is committed to the principles and practice of fairness, responsibility, transparency and accountability in all dealings with its stakeholders. The trustees are proposed and elected by the members of the scheme and participating employers.

#### BOARD OF TRUSTEES

The trustees meet regularly and monitor the performance of the Scheme. They address a range of key issues and ensure that discussion of items of policy, strategy and performance is critical, informed and constructive.

All trustees have access to the advice and services of the Principal Officer and, where appropriate, may seek independent professional advice at the expense of the Scheme.

#### INTERNAL CONTROL

The scheme maintains internal controls and systems designed to provide reasonable assurance as to the integrity and reliability of the financial statements and to safeguard, verify and maintain accountability for its assets adequately. Such controls are based on established policies and procedures and are implemented by trained personnel with the appropriate segregation of duties.

No event or occurrence has come to the attention of the Board of Trustees that indicates any material breakdown in the functioning of the key internal controls and systems during the year under review.

An Audit Committee is established in accordance with the Act and it is functioning effectively.

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RC WEBER CHAIRPERSON

27 February 2012

JA DE JAGER PRINCIPAL OFFICER

E & Grypenhat

EG GRYZENHOUT VICE-CHAIRPERSON



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#### REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF WITBANK COALFIELDS MEDICAL AID SCHEME

We have audited the annual financial statements of Witbank Coalfields Medical Aid Scheme, which comprise the statement of financial position as at 31 December 2011, and the statements of comprehensive income, changes in funds and reserves and changes in cash flows for the year then ended, and a summary of significant accounting policies and other explanatory notes, set out on pages 14 to 40.

#### Board of Trustees responsibility for the financial statements

The Board of Trustees is responsible for the preparation and fair presentation of these financial statements in accordance with International Financial Reporting Standards and the requirement of the Medical Schemes Act, and for such internal control as the Board of Trustees determine is necessary to enable the preparation of financial statements that are free from material misstatements, whether due to fraud or error.

#### Auditor's responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with International Standards on Auditing. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance whether the financial statements are free of material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Board of Trustees, as well as evaluating the overall presentation of the financial statements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

In our opinion, the financial statements present fairly, in all material respects, the financial position of the Scheme as of 31 December 2011, and of the financial performance and cash flows for the year then ended in accordance with International Financial Reporting Standards and the requirements of the Medical Schemes Act.

#### Report on Other Legal and Regulatory requirements

As required by the Council for Medical Schemes, we report the following instances of non-compliance with the Medical Schemes Act.

\*Section 26(5) and Regulation 10(1) of the Medical Schemes Act, as well as the rules of the Scheme, limit the allocation to a member's savings account to 25% of the total gross contributions made in respect of a member. The Scheme provides additional contributions to personal savings accounts of continuation and widow members, as set out in paragraph 11.2 of the Trustees' report. This contribution amounted to R5.2 million.

\*Note 25 to the annual financial statements indicates that the Scheme did not comply with S33(2)(b) of the Medical Schemes Act, as the comprehensive benefit option was not self-supporting in terms of financial performance and has incurred a net healthcare deficit for the year.

#### Departure from IFRS4, Insurance contracts

For the reasons disclosed in note 14, the Scheme has not disclose claims recovered under the Yebomed risk transfer arrangement, which is a departure from IFRS4, Insurance contract. The departure has no impact on the surplus of the Scheme.

The supplementary schedules set out on pages 41 to 45 do not form part of the annual financial statements and unless specifically referred to in the notes to the financial statements, are presented as additional information. We have not audited these schedules, unless specifically noted, and accordingly we do not express an opinion on them.

#### 500 South Minica Fricorporated.

Registered Accountants and Auditors Per S Dansie

JOHANNESBURG 27 February 2012

BDO South Africa Incorporated Registration number: 1995/002310/21 Practice number: 905526E

National Executive: OA Barbeau • AR Edge • JFK Munnik • JHM Spencer (Chief Executive) • ME Stewart • A van der Hoek • UY van Eck Office Managing Partner: JFK Munnik

The company's principal place of business is at 13 Wellington Road, Parktown, Johannesburg where a list of directors' names is available for inspection. BDO South Africa Incorporated, a South African personal liability company, is a member of BDO Southern African Co-ordination (Pty) Ltd, a South African company, which in turn is a member of BDO International Limited, a UK company limited by guarantee, and forms part of the international BDO network of independent member firms.

# STATEMENT OF FINANCIAL POSITION

31 December 2011

|  | Notes | 2011<br>R   | 2010<br>R   |
|--|-------|-------------|-------------|
| ASSETS   |       |             |             |
| NON-CURRENT ASSETS                               | r     | 176 759 745 | 154 772 627 |
| Equipment and other assets                       | 2     | 1 190 587   | 1 286 247   |
| Investment properties                            | 3     | 9 117 698   | 7 943 379   |
| Available for sale investments                   | 4     | 151 880 408 | 132 379 499 |
| Investments at fair value through profit or loss | 6     | 14 571 052  | 13 163 502  |
| CURRENT ASSETS                                   | r     | 278 918 978 | 290 677 657 |
| Fixed Deposits                                   | 5     | 99 569 393  | 110 806 951 |
| Trade and other receivables                      | 7     | 1 035 811   | 535 430     |
| Cash and cash equivalents                        | 8     | 178 313 774 | 179 335 276 |
| TOTAL ASSETS                                     |       | 455 678 723 | 445 450 284 |
|  |       |             |             |
| FUNDS AND LIABILITIES                            |       | 220 677 404 | 241 750 707 |
| MEMBERS' FUNDS                                   | [     | 338 677 491 | 341 759 707 |
| Accumulated funds                                |       | 308 552 602 | 307 609 783 |
| Revaluation Reserve - Investments                | l     | 30 124 889  | 34 149 924  |
| LONG TERM LIABILITIES                            | _     | 1 300 000   | 2 181 039   |
| Post retirement benefits                         | 9     | 1 300 000   | 2 181 039   |
| CURRENT LIABILITIES                              |       | 115 701 232 | 101 509 538 |
| Outstanding claims provision                     | 10    | 12 750 000  | 10 500 000  |
| Savings plan liability                           | 11    | 85 881 038  | 76 417 823  |
| Accounts payable                                 | 12    | 17 070 194  | 14 591 715  |
| TOTAL FUNDS AND LIABILITIES                      |       | 455 678 723 | 445 450 284 |

# STATEMENT OF COMPREHENSIVE INCOME

|  | Notes          | 2011<br>R                                   | 2010<br>R                                   |
|--|----------------|---|---|
| Net contribution income  | 13             | 227 104 606                                 | 211 096 810                                 |
| Relevant healthcare expenditure  | F              | (238 686 859)                               | (211 681 109)                               |
| <b>Net claims incurred</b><br>Claims incurred<br>Third party claim recoveries  | 14             | (238 686 859)<br>(240 452 617)<br>1 765 758 | (211 681 109)<br>(213 166 610)<br>1 485 501 |
| <b>Net income on risk transfer arrangement</b><br>Risk transfer arrangement charges / costs paid<br>Recoveries / services from risk transfer arrangements<br>Over or under recoveries on HMO risk transfer agreement | 14<br>14       | -<br>(31 082 419)<br>31 082 419<br>-        | -<br>(28 521 621)<br>28 521 621<br>-        |
| Gross healthcare result  |                | (11 582 253)                                | (584 299)                                   |
| Managed care: management services<br>Administration expenditure<br>Net impairment losses: Healthcare receivables   | 15<br>16<br>17 | (2 167 471)<br>(14 015 645)<br>(78 109)     | (1 974 338)<br>(15 041 908)<br>(54 824)     |
| Net healthcare result  |                | (27 843 478)                                | (17 655 369)                                |
| Other income   |                | 34 619 324                                  | 47 811 915                                  |
| Investment income<br>Rental income from investment property<br>Sundry income   | 18<br>19       | 29 257 843<br>2 544 672<br>2 816 809        | 43 846 013<br>2 577 110<br>1 388 792        |
| Other expenditure  |                | (5 833 027)                                 | (4 918 740)                                 |
| Asset management fees  | Г              | (892 445)                                   | (627 344)                                   |
| Direct operating expenses incurred in the rental of investment property<br>Net interest paid on savings accounts   | 20             | (1 690 967)<br>(3 249 615)                  | (1 217 754)<br>(3 073 642)                  |
| Net surplus for the year   |                | 942 819                                     | 25 237 806                                  |
| Other comprehensive income   |                | (4 025 035)                                 | (10 360 772)                                |
| Realised gain on disposal of available for sale investments<br>Fair value adjustment on available for sale investments   |                | (9 487 967)<br>5 462 932                    | (22 350 128)<br>11 989 356                  |
| Total comprehensive (deficit)/ income for the year   |                | (3 082 216)                                 | 14 877 034                                  |

# **STATEMENT OF CHANGES IN FUNDS AND RESERVES**

|   | REVALUATION<br>RESERVE<br>INVESTMENTS | ACCUMULATED<br>FUNDS | MEMBERS'<br>FUNDS |
|---|---------------------------------------|----------------------|-------------------|
|   | R                                     | R                    | R                 |
| BALANCE AT 31 DECEMBER 2009                   | 44 510 696                            | 282 371 977          | 326 882 673       |
| Total comprehensive income                    | (10 360 772)                          | 25 237 806           | 14 877 034        |
| BALANCE AT 31 DECEMBER 2010                   | 34 149 924                            | 307 609 783          | 341 759 707       |
| Total comprehensive income                    | (4 025 035)                           | 942 819              | (3 082 216)       |
|   |                                       |                      |                   |
| BALANCE AT 31 DECEMBER 2011                   | 30 124 889                            | 308 552 602          | 338 677 491       |
| BALANCE AT 31 DECEMBER 2011<br>Consisting of: |                                       |                      |                   |
| Comprehensive option                          | 30 124 889                            | 302 172 200          | 332 297 089       |
| Yebo-Med option                               | -                                     | 6 380 402            | 6 380 402         |
|   | 30 124 889                            | 308 552 602          | 338 677 491       |

# STATEMENT OF CHANGES IN CASH FLOW

|   | Notes | 2011<br>R               | 2010<br>R               |
|---|-------|-------------------------|-------------------------|
| OPERATING ACTIVITIES  |       |                         |                         |
| Cash generated from operations before working   |       |                         |                         |
| capital changes   | 21    | (22 901 292)            | (14 024 997)            |
| Working capital changes:  |       |                         |                         |
| Movement in accounts receivable   |       | (500 381)               | 173 842                 |
| Movement in savings plan liability  |       | 9 463 215               | 9 040 467               |
| Movement in provision for outstanding claims<br>Movement in provision for post retirement benefit |       | 2 250 000<br>(881 039)  | 1 500 000<br>2 181 039  |
| Movement in other payables  |       | 2 478 479               | 4 373 582               |
| Cash generated from operations  |       | (10 091 018)            | 3 243 933               |
| Interest on savings balances  |       | (3 249 615)             | (3 073 642)             |
| Net cash flow effect of operating   |       |                         |                         |
| activities  |       | (13 340 633)            | 170 291                 |
| INVESTING ACTIVITIES  |       |                         |                         |
| Additions to investment properties  |       | (1 338 763)             | (235 469)               |
| Additions to equipment and other assets   |       | (457 860)               | (636 699)               |
| Proceeds on disposal of equipment   |       | 25 200                  | -                       |
| Increase in investments   |       | (102 804 902)           | (127 029 069)           |
| Proceeds on disposal of available for sale investments  |       | 39 501 153              | 70 378 075              |
| Proceeds on maturity of fixed deposits  |       | 59 095 780              | 46 141 533              |
| Interest received<br>Dividends received   |       | 16 537 844<br>1 799 421 | 19 183 468<br>1 040 835 |
| Investment managers' fees   |       | (892 447)               | (627 344)               |
| Net rentals received  |       | 853 705                 | 1 359 356               |
| Net cash flow effect of investing   |       |                         |                         |
| activities  |       | 12 319 131              | 9 574 686               |
|   |       |                         |                         |
| FINANCING ACTIVITIES  |       |                         |                         |
| None  |       | -                       | -                       |
| Net cash flow effect of financing<br>activities   |       | -                       | _                       |
| MOVEMENT IN CASH AND  |       |                         |                         |
| CASH EQUIVALENTS  |       | (1 021 502)             | 9 744 977               |
| Cash and cash equivalents at  |       | 179 335 276             | 160 500 200             |
| beginning of year   |       | 1/3 222 2/0             | 169 590 299             |
| CASH AND CASH EQUIVALENTS<br>AT END OF YEAR   | 8     | 170 212 774             | 170 225 27 <i>6</i>     |
| AT END OF TEAK  | ŏ     | 178 313 774             | 179 335 276             |

# NOTES TO THE ANNUAL FINANCIAL STATEMENTS

For the year ended 31 December 2011

#### **1 PRINCIPAL ACCOUNTING POLICIES**

The financial statements of the scheme comprise the scheme and its dormant wholly owned subsidiaries.

#### Standards and interpretations in issue, but not yet adopted

At the date of authorisation of these financial statements, the following Standards and Interpretations were in issue but not yet effective:

Standards and Interpretations that by their nature will not be applicable to the scheme

| * TEDC 10 | New approach regarding Consolidated Financial Statements                           | Effective 1 Jap 12   |
|-----------|--|----------------------|
|           |  | Effective 1 Jan 13   |
| * IFRS 12 | Disclosure requirements of Interests in Other Entities                             | Effective 1 Jan 13   |
|           | Rights and obligations of Joint Arrangements                                       | Effective 1 Jul 13   |
| * IAS 27  | Improvements to disclosure of Separate Financial Statements                        | Effective 1 Jan 13   |
| * IAS 28  | Amendments to Investments in Associates  | Effective 1 Jul 13   |
| * IFRS 7  | Amendments to disclosure of transfers of financial assets                          | Effective 1 Jul 11   |
| * IAS 19  | Amendments to accounting treatment of Employee Benefits                            | Effective 1 Jul 13   |
| Standards | and Interpretations that may be applicable to the scheme.                          | Impact on financials |
| * IFRS 13 | Provides guidance for fair value measurement and sets out disclosure requirements. | Effective 1 Jan 13   |
| * IFRS 9  | Standard issued as part of a other project to replace IAS39.                       | Effective 1 Jan 13   |
| * IAS 1   | Amendments to presentation of Items of Other Comprehensive Income                  | Effective 1 Jul 12   |

Management is still considering the impact that the applicable standards/ amendments will have on the scheme.

#### Statement of compliance

The financial statements are prepared on the going concern basis, in accordance with International Financial Reporting Standards (IFRS) and interpretations of those Standards, as adopted by the International Accounting Standards Board (IASB). The trustees elected to adopt IFRS from the year that ended on 31 December 2005.

#### **Basis of preparation**

The financial statements are prepared in accordance with International Financial Reporting Standards on the historical cost basis, except for available-for-sale investments and investments at fair value through profit or loss which are reflected at fair value.

The accounting policies are consistent to prior year.

#### **Basis of consolidation**

Subsidiaries are entities controlled by the scheme. Control exists when the scheme has the power to govern the financial and operating policies of an entity so as to obtain benefits from its activities. The financial statements incorporate the financial statements of the scheme and its subsidiaries. Both subsidiaries are dormant, have no reserves and intergroup balances to the amount of R2,300, are eliminated.

#### **Recognition of assets and liabilities**

Assets are only recognised if it is probable that future economic benefits associated with the asset will flow to the entity and the cost or fair value can be measured reliably. Liabilities are only recognised if it is probable that future economic benefits associated with the liability will flow from the entity and the cost or fair value can be measured reliably.

Unless specifically permitted by an Accounting Standard, assets and liabilities are not offset.

For the year ended 31 December 2011

#### PRINCIPAL ACCOUNTING POLICIES (continued)

#### **Equipment and other assets**

Equipment and other assets are reflected at historical cost less accumulated depreciation and accumulated impairments. Depreciation is charged on the straight-line basis over the estimated useful lives of the assets after taking into consideration the assets' residual values. The following annual depreciation rates are used:

| * Computer equipment | 33.33% |
|----------------------|--------|
| * Motor vehicles     | 20%    |
| * Office equipment   | 25%    |
| * Mailroom equipment | 20%    |
| * Generator          | 10%    |

Maintenance and repairs, which neither materially add to the value of assets, nor appreciably prolong their useful lives, are charged against profit or loss.

Surpluses and deficits on the disposal of property, plant and equipment are charged to profit or loss.

The values of these assets are reviewed annually for impairment. Any impairment arising is recognised in the statement of comprehensive income.

#### **Investment properties**

Investment properties are held to earn rental income and for capital value appreciation.

The investment properties are valued at historical cost, less accumulated depreciation and accumulated impairments. Depreciation is charged on the straight-line basis over the estimated useful lives of the assets after taking into consideration the assets' residual values. The values of properties are reviewed annually for

Assets are depreciated as follows:

| * Air conditioners          | 6.67% |
|-----------------------------|-------|
| * Developed buildings       | 2%    |
| * Land                      | 0%    |
| * Lifts                     | 5%    |
| * Partitioning & electrical | 10%   |

The residual values and useful lives of the assets are reviewed on an annual basis. The Board of Trustees has assessed that the residual value of the building is greater than the current carrying value and therefore no depreciation has been processed.

#### Register of investment properties and all investments

A register of all investment properties and investments, with maturity dates and interest rates, is available for inspection at the registered office of the Scheme.

#### **Financial instruments**

#### Measurement

Financial instruments are initially measured at cost. Subsequent to initial recognition, these instruments are measured as set out below.

#### Investments

All purchases and sales of investments are recognised on the trade date, which is the date when the commitment is made to purchase or sell the investment. Cost of purchase includes transaction costs. Financial assets held at fair value through profit or loss and available for sale investments are subsequently carried at fair value. Realised and unrealised gains and losses arising from changes in the fair value of investments held at fair value through profit or loss are included in the comprehensive income statement in the period in which they arise. Unrealised gains and losses arising from changes in the fair value of available for sale investments are included in the available for sale reserve and are taken to other comprehensive income. Once an available for sale investment is sold, the realised fair value gain or loss of the available for sale investments is included in other comprehensive income as a reclassification adjustment. For the year ended 31 December 2011

#### 1 PRINCIPAL ACCOUNTING POLICIES (continued)

#### Trade and other receivables

Trade and other receivables are measured on initial recognition at fair value, and are subsequently measured at amortised cost, using the effective interest method. An appropriate allowance for estimated irrecoverable amounts is recognised in the statement of comprehensive income when there is objective evidence that the asset is impaired. The allowance is measured as the difference between the asset's carrying amount and the present value of the estimated future cash flows discounted at the effective interest rate computed at initial recognition. Permanent impairments are written off to the statement of comprehensive income when identified.

#### Cash and cash equivalents

Cash and cash equivalents comprise cash on hand, deposits held at call with banks, other short-term liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of change in value, and bank overdrafts. Cash and cash equivalents are initially measured at fair value and subsequently measured at amortized cost.

#### Financial liabilities

Financial liabilities are initially measured at fair value, and are subsequently measured at amortised cost, using the effective interest method.

#### Savings plan liability

The savings plan liability comprises funds held on behalf of individual members. The savings plan facility assists members in managing their cash flows for specific identified day to day medical expenses to be borne by them during the year. Interest is earned and accrued on these accounts.

The savings plan liability represents savings plan contributions which are a deposit component of the medical insurance contracts. The deposit component has been unbundled since the scheme can measure the deposit component separately and its accounting policies do not otherwise require it to recognise all obligations and rights from the deposit component. The medical insurance component is recognised in accordance with IFRS 4, *Insurance contracts.* 

The savings plan liability, i.e. deposit component, is recognised in accordance with IAS 39, *Financial Instruments* and is measured at cost because it has a demand feature. Savings plan contributions are credited on the accrual basis and withdrawals on the cash basis, i.e. no provision is made for outstanding claims at year end.

In terms of the Medical Schemes Act of 1998, balances standing to the credit of members are only refundable in terms of Regulation 10 of the Act.

In accordance with the Rules of the Scheme, the savings plan is underwritten by the Scheme.

#### Provisions

Provisions are recognised when the fund has a present legal or constructive obligation as a result of past events, for which it is probable that an outflow of economic benefits will be required to settle the obligation, and a reliable estimate can be made of the amount of the obligation.

#### The outstanding claims provision

A provision is made for the estimated cost of healthcare benefits that have occurred before year-end, but that have not been reported to the Scheme by that date. The provision is determined as accurately as possible based on a number of factors, which include previous experience in claims patterns, claims settlement patterns, changes in the number of members according to their gender and age, trends in claims frequency, changes in the claims processing cycle, and variations in the nature and average cost incurred per claim. The outstanding claims provision is reduced by the estimated recoveries from savings plan accounts. The scheme does not discount its provision for outstanding claims, as the time value effect is not considered material.

#### **Insurance contracts**

These are contracts under which the scheme accepts significant insurance risk from another party (the member), by agreeing to compensate the member or other beneficiary if a specified uncertain event (the insured event) adversely affects the member or other beneficiary. The contracts issued compensate the scheme's members for healthcare expenses incurred.

#### NOTES TO THE ANNUAL FINANCIAL STATEMENTS (continued) For the year ended 31 December 2011

#### **1 PRINCIPAL ACCOUNTING POLICIES (continued)**

#### **Contribution income**

Contributions on member insurance contracts are accounted for monthly when their collection in terms of the insurance contract is reasonably certain. Net contributions are accrued monthly. Net contributions comprise gross contributions after deduction of savings plan contributions. The earned portion of net contributions received is recognised as revenue. Net contributions are recognised as income from the date of acceptance of risk, over the indemnity period on a straight-line basis.

#### **Relevant healthcare expenditure**

Relevant healthcare expenditure consists of net claims incurred and net income or expense from risk transfer arrangements.

#### **Claims incurred**

Gross claims incurred comprise the total estimated cost of all claims arising from healthcare events that have occurred in the year and for which the scheme is responsible, whether or not reported by the end of the year.

Net claims incurred comprise gross claims incurred, net of recoveries from members for co-payments and savings plan accounts and after taking into account recoveries from third parties. As well as claims for services rendered during the previous year not included in the outstanding claims provision for that year and claims settled in terms of risk transfer arrangements.

#### Reimbursement from the Road Accident Fund (RAF)

The scheme grants assistance to its members in defraying expenditure incurred in connection with the rendering of any relevant health service. Such expenditure may be in connection with a claim that is also made to the RAF by the member, administered in term of the Road Accident Fund Amendment Act, 2001. If the member is reimbursed by the RAF, they are obliged contractually to cede that payment to the scheme to the extent that they have already been compensated. The amount of submitted claims to the Road Accident fund is R11 000 871 at year end (2010: R5 017 220).

#### Third party recoveries

Recoveries from third parties are recognised only when the recoveries can be measured reliably and it is probable that future economic benefit will flow to the Scheme.

#### **Risk transfer arrangements**

Risk transfer premiums are recognised as an expense over the indemnity period on a straight-line basis. Only contracts that give rise to a significant transfer of insurance risk are accounted for as insurance. Amounts recoverable under such contracts are recognised in the same year as the related claim. Claims recoveries relating to risk transfer arrangements are calculated on the basis of the expected costs should the services be rendered on a fee per service basis.

#### Allocation of income and expenditure to benefit options

The following items are directly allocated to benefit options: contribution income, claims incurred, net income/(expenses) on risk transfer arrangements, managed care: management services, investment income and other income and expenditure. The administration expenditure is apportioned based on the estimated utilisation by each option.

#### Liabilities and related assets under liability adequacy test

The liability for insurance contracts is tested for adequacy by discounting current estimates of all future contracts. Where a shortfall is identified, an additional provision is made and the scheme recognises the deficiency in income for the year. The liability adequacy test revealed that no shortfall existed at year-end.

#### Managed care: management services expenses

These expenses comprise amounts paid or payable to third parties for managing the utilisation, cost and quality of healthcare services of the fund.

#### **Investment income**

Interest income is recognised on a yield to maturity basis, taking into account the principal amount outstanding and the effective rate over the period to maturity, when it is determined that such income will accrue to the scheme.

#### NOTES TO THE ANNUAL FINANCIAL STATEMENTS (continued) For the year ended 31 December 2011

#### 1 PRINCIPAL ACCOUNTING POLICIES (continued)

Rental income from investment properties is recognised in the statement of comprehensive income on a contractual basis. All leases with tenants are linked to the Consumer Price Index (CPI) + a percentage.

#### **Retirement benefits of WCMAS employees**

Employees all belong to a defined contribution pension fund. The contributions to the fund are recognised in the statement of comprehensive income in the year in which they are incurred.

#### Medical benefits of WCMAS employees

Most employees belong to the scheme. WCMAS subsidises 50% of these premiums until resignation or retirement from the employment of the Scheme.

#### Post retirement medical aid benefits of WCMAS employees

On retirement all the staff in the employment of the scheme as at 31 January 2011, will receive a medical aid subsidy equal to 50% of their contribution per month for the remainder of their lives. Surviving spouses of employees entitled to the subsidy will continue to receive the benefit. The benefit will cease upon the death of the surviving spouse. Payments in terms of this liability will be effective from 1 January 2012.

The post retirement medical aid contribution benefit liability is measured at the present value of the amount payable for the remaining lives of the beneficiaries and their surviving spouses. Employees become eligible for the medical aid contribution subsidy on normal retirement at any age after 60.

The post employment benefist have arisen as explained in the Board Of Trustees report paragraph 11.2.

#### **Impairment losses**

The carrying amounts of the scheme's assets are reviewed at each year end date to determine whether there is any indication of impairment. If any such indication exists, the asset's recoverable amount is estimated.

An impairment loss is recognised whenever the carrying amount of an asset or its cash-generating unit exceeds its recoverable amount. Impairment losses are recognised in the statement of comprehensive income.

Impairment losses recognised in respect of cash-generating units are allocated to reduce the carrying amount of the other assets in the unit (group of units) on a pro rata basis.

When a decline in the fair value of an available-for-sale financial asset has been recognised directly in equity and there is objective evidence that the asset is impaired, the cumulative loss that has been recognised directly in equity is recognised in profit or loss even though the financial asset has not been derecognised. The amount of the cumulative loss that is recognised in profit or loss is the difference between the acquisition cost and current fair value, less any impairment loss on that financial asset previously recognised in profit or loss.

#### Calculation of recoverable amount

The recoverable amount of the scheme's investments assets carried at amortised cost is calculated as the present value of estimated future cash flows, discounted at the original effective interest rate (i.e., the effective interest rate computed at initial recognition of these financial assets).

The recoverable amount of other assets is the greater of their net selling price and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset. For an asset that does not generate largely independent cash inflows, the recoverable amount is determined for the cash-generating unit to which the asset belongs.

#### Reversals on impairment

An impairment loss in respect of an asset carried at amortised cost or carried at cost less accumulated depreciation is reversed if the subsequent increase in recoverable amount can be related objectively to an event occurring after the impairment loss was recognised.

An impairment loss is reversed if there has been a change in the estimates used to determine the recoverable amount. An impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortisation, if no impairment loss had been recognised.

For the year ended 31 December 2011

#### **1 PRINCIPAL ACCOUNTING POLICIES (continued)**

#### Reversals on impairment (continued)

An impairment loss in respect of an investment in an equity instrument classified as available for sale is not reversed through profit or loss. If the fair value of a debt instrument classified as available-for-sale increases and the increase can be objectively related to an event occurring after the impairment loss was recognised in profit or loss, the impairment loss shall be reversed, with the amount of the reversal recognised in profit or loss.

#### Significant estimates and judgements

There are certain estimation uncertainties that have to be considered in the estimate of the liability arising from claims made under insurance contracts. Estimates are made according to the latest calculations on reported claims and derived as the claims process develops. Refer to note 10.

# NOTES TO THE ANNUAL FINANCIAL STATEMENTS (continued) For the year ended 31 December 2011

| Depreciation charges         (29 206)         (445 459)         (69 878)         (8 838)         (553 38           Accumulated depreciation on disposals         -         1081 741         36 356         63 376         1181 88           At end of year         (224 454)         (1 717 180)         (529 043)         (288 837)         (2 789 51           Carrying amount at end of year         492 906         341 565         228 292         127 824         1 190 58           Year ended 31 December 2010         -         -         621 662         15 037         -         636 69           Disposals         -         (244 066)         -         -         -         (244 06           At end of year         730 520         2 882 478         747 478         343 789         4 301 63           At end of year         (152 192)         (1 91 7 537)         (388 309)         (343 787)         (2 801 82           Accumulated depreciation         -         -         244 066         -         -         -         244 06           Act end of year         (225 248)         (2 353 462)         (495 521)         (3 418 01         -         244 06         -         -         244 066         -         -         -         244 066   |   |   | Generator                             | Computer<br>equipment   | Office<br>equipment                   | Motor<br>vehicles                     | Total                 |
|---|---|---|---------------------------------------|-------------------------|---------------------------------------|---------------------------------------|-----------------------|
| Var         ended 31 December 2011         730 520         2 882 478         747 478         343 789         4 704 25           Additions         16 840         258 008         64 531         136 661         457 66           Disposis         -         1 (081 741)         (35 494)         (33 789)         1 (182 02           At end of year         747 360         2 058 745         757 335         416 661         3 980 10           Accumulated depreciation         (225 248)         (2 353 462)         (495 521)         (34 787)         (3 418 01           Depreciation charges         -         1 081 741         36 356         63 7788         1 181 88           Accumulated depreciation on disposals         -         1 081 741         36 356         63 7788         1 181 88           Carrying amount at end of year         492 906         341 565         228 292         127 824         1 190 58:           Vear ended 31 December 2010         -         -         -         -         -         621 662         1 5 037         -         636 69           Disposals         -         (24 406)         -         -         -         (244 06         -         -         (244 06         -         -         (244 06   |   |   | R                                     | R                       | R                                     | R                                     | R                     |
| Cost<br>At beginning of year         730 520<br>16 840         2 882 478<br>258 008         747 478<br>46 351         343 789<br>136 661         4 704 26<br>457<br>457 333           Additions         16 840         258 008         46 351         136 661         457 05<br>457 309         (1 182 02<br>1 182 02           At end of year         747 360         2 058 745         757 335         416 661         3 980 10           Accumulated depreciation         (225 248)         (2 353 462)         (495 521)         (343 787)         (3 418 01           Depreciation charges         (225 248)         (2 353 462)         (495 521)         (343 787)         (3 418 01           Accumulated depreciation on disposals         -         1 081 741         36 356         63 788         1181 88           At end of year         730 520         2 504 882         732 441         343 789         4 311 63           Corr         -         621 662         15 037         -         636 69           Disposals         -         -         621 662         15 037         -         636 69           Disposals         -         (244 066)         -         -         -         (244 066)           Cost         -         730 520         2 882 478         747 478         343 789   | 2 | -                                       |                                       |                         |                                       |                                       |                       |
| At beginning of year         730 520         2 882 478         747 478         333 789         4 704 26           Additions         16 840         258 008         46 311         136 661         3980 10           At end of year         747 360         2 058 745         757 335         416 661         3 980 10           Accumulated depreciation         (22 5 248)         (2 353 462)         (495 521)         (33 787)         (3 180 01           Depreciation charges         (225 248)         (23 53 462)         (495 521)         (33 787)         (3 180 01           Carrying amount at end of year         (225 445)         (1717) 1001         (529 043)         (288 837)         (2 78 845)         (1717)           Carrying amount at end of year         730 520         2 504 882         732 441         343 789         4 311 63           Additions         -         (241 666)         -         -         (244 66           At beginning of year         730 520         2 504 882         732 441         343 789         4 311 63           Additions         -         (241 666)         -         -         (244 66         -         -         (244 66         -         -         (244 66         -         -         (244 66         -   |   |   |                                       |                         |                                       |                                       |                       |
| Additions         16 840         258 008         46 351         13 661         457 86           Disposals         -         (10 817 14)         (36 494)         (33 787)         (11 82 7 86           Accumulated depreciation         -         (225 248)         (2 353 462)         (495 521)         (343 787)         (3 418 01           Depreciation charges         (22 206)         (445 459)         (66 878)         (68 838)         (553 38           Accumulated depreciation on disposals         -         10 817 41         36 356         63 788         11 818 88           At end of year         (225 4454)         (1 717 180)         (529 043)         (288 837)         (2 789 51           Carrying amount at end of year         730 520         2 504 882         732 441         343 789         4 311 63           Additions         -         (244 066)         -         -         (244 066)         -         -         (244 066)           At beginning of year         730 520         2 882 478         747 478         343 787)         (2 801 82           Accumulated depreciation         (152 192)         (11 97 577)         (38 309)         (343 787)         (2 801 82           Depreciation charges         (243 266)         (455 21)         (  |   |   | 700 500                               | 2 002 170               | 747 470                               | 2 42 700                              | 4 70 4 9 6 5          |
| Disposals         -         (1 081 741)         (36 494)         (416 661         3980 10           At end of year         (225 248)         (2 33 462)         (495 521)         (34 787)         (3 118 01)           Depreciation charges         (225 248)         (2 33 462)         (495 521)         (343 787)         (3 418 01)           Depreciation charges         (220 (445 459)         (68 878)         (68 378)         (1837 727)         (278 451)         (1717 190)         (522 942)         (278 454)         (1717 190)         (522 942)         (278 457)         (278 957)         (280 182)         (244 066)         -         -         (244 066)         -         -         (244 066)         -         -         (244 066)         -         -         244 066         -         -         244 066         -         -         244 066         -         -         -         244 066   |   |   |                                       |                         |                                       |                                       |                       |
| At end of year         747 360         2 058 745         757 335         416 661         3 980 10           Accumulated depreciation         (225 248)         (2 253 462)         (495 521)         (343 787)         (3 418 01)           Depreciation charges         (22 206)         (445 453)         (68 878)         (68 838)         (553 38)           Accumulated depreciation on disposals         -         1081 711 80)         (529 043)         (228 837)         (2 789 51)           Carrying amount at end of year         (254 454)         (1 717 180)         (529 043)         (288 837)         (2 789 51)           Carrying amount at end of year         730 520         2 504 882         732 441         343 789         4 311 63           Additions         -         (244 066)         -         -         (244 066)           Accumulated depreciation         730 520         2 882 478         747 478         343 789         4 301 63           Accumulated depreciation         (152 192)         (191 7 537)         (388 309)         (343 787)         (2 801 82)           Actend of year         (225 246)         (2 353 462)         (495 521)         (343 787)         (2 801 82)           Depreciation charges         (73 056)         (679 991)         (107 212)  |   |   | 16 840                                |                         |                                       |                                       |                       |
| Accumulated depreciation         (225 248)         (2 353 462)         (495 521)         (343 787)         (3 418 01)           Depreciation charges         (29 206)         (445 459)         (69 878)         (6 838)         (553 38)           Accumulated depreciation on disposals         -         1081 741         36 356         63 788         1181 88           At end of year         (254 454)         (171 1280)         (522 90 43)         (288 37)         (2 789 51)           Carrying amount at end of year         492 906         341 565         228 292         127 824         1190 582           Year ended 31 December 2010         -         -         (244 066)         -         -         (244 066)           At beginning of year         730 520         2 804 878         747 478         343 789         4 704 26           Accumulated depreciation         -         (152 192)         (1 917 537)         (388 309)         (343 787)         (2 801 82)           Depreciation charges         -         2 500 82         732 440 66         -         -         244 06         -         -         244 06         -         -         244 06         -         -         244 06         -         -         244 066         -         -         244 06  | - |   | -<br>747 360                          |                         |                                       |                                       |                       |
| At beginning of year       (225 248)       (233 3452)       (445 521)       (341 87)       (3418 01)         Depreciation charges       (225 248)       (241 459)       (69 878)       (68 88)       1181 88         At end of year       (254 454)       (1717 180)       (522 943)       (288 337)       (2789 51)         Carrying amount at end of year       492 906       341 565       228 292       127 824       1190 587         Year ended 31 December 2010       0       2       504 882       732 441       343 789       4 311 63         At beginning of year       730 520       2 504 882       732 441       343 789       4 704 26         At the diftions       -       621 662       15 037       -       636 69         Disposals       -       (244 066)       -       -       (244 06         At end of year       730 520       2 882 478       747 478       343 789       4 704 26         Accumulated depreciation       (152 192)       (191 7537)       (388 309)       (343 787)       (2 801 82         Accumulated depreciation on disposals       -       224 066       -       -       244 066         Accumulated depreciation on disposals       -       -       244 066       -   | - |   | 717 500                               | 2 050 7 15              | 757 555                               | 110 001                               | 5 500 101             |
| Depreciation         Constant   |   |   | (225 248)                             | (2 353 462)             | (495 521)                             | (343 787)                             | (3 418 018)           |
| Accumulated depreciation on disposals         -         1 081 741         56 356         63 788         1 181 88           At end of year         (254 454)         (1 717 180)         (529 043)         (288 837)         (2 789 51)           Carrying amount at end of year         492 906         341 565         228 292         127 824         1 190 58:           Year ended 31 December 2010         Cost         -         621 662         15 037         -         636 69           Disposals         -         (244 066)         -         -         (244 066)         -         -         (244 066)           At beginning of year         730 520         2 882 478         747 478         343 789         4 704 26           Accumulated depreciation         730 520         2 882 478         747 478         343 789         4 704 26           Accumulated depreciation on disposals         -         (244 066         -         -         2 440 66           At end of year         (225 248)         (23 35 462)         (495 521)         (343 787)         (2 801 82           Carrying amount at end of year         505 272         529 016         251 957         2         1 286 243           Vear ended 31 December 2011         Cost         R         R   |   |   | ```                                   | · · /                   | `` '                                  | • • • •                               | (553 381)             |
| Carrying amount at end of year         492 906         341 565         228 292         127 824         1 190 583           Year ended 31 December 2010<br>Cost         730 520         2 504 882         732 441         343 789         4 311 63           At beginning of year         730 520         2 504 882         732 441         343 789         4 311 63           Additions         -         621 662         15 037         -         (244 066)         -         -         (244 066)         -         -         (244 066)         -         -         (244 066)         -         -         (240 066)         -         -         (240 066)         -         -         (240 066)         -         -         (240 06         -         -         (240 06         -         -         (240 06         -         -         244 066         -         -         244 066         -         -         244 066         -         2         1 286 242           Carrying amount at end of year         502 727         529 016         251 957         2         1 286 242           Vear ended 31 December 2011         Cost         R         R         R         R         R         R         R         R         R         21 281 584   | _ | Accumulated depreciation on disposals   | -                                     |                         |                                       | 63 788                                | 1 181 885             |
| Year ended 31 December 2010<br>Cost         730 520         2 504 882         732 441         343 789         4 311 63<br>636 69           Additions         -         621 662         15 037         -         636 69           Disposals         -         (244 066)         -         -         (244 066)           At end of year         730 520         2 882 478         747 478         343 789         4 704 26           At beginning of year         (152 192)         (1917 537)         (388 309)         (343 787)         (2 801 82           Depreciation charges         (73 056)         (679 991)         (107 212)         -         (860 25           Accumulated depreciation on disposals         -         244 066         -         -         -         244 06           At end of year         (225 248)         (2 353 462)         (495 521)         (343 787)         (3 418 01)           Carrying amount at end of year         505 272         529 016         251 957         2         1 286 242           Land & Buildings         Partitioning electrical & fittings         Lift         Airconditioners         Total           Cost         A         R         R         R         R         -         -         (471 509)         (471 509)<   |   |   | · · · · · · · · · · · · · · · · · · · | <i>i</i>                | · · · · · · · · · · · · · · · · · · · | · · · · · · · · · · · · · · · · · · · | (2 789 514)           |
| Cost         T30 520         2 504 882         T32 441         343 789         4 311 63           Additions         -         621 662         15 037         -         636 69           Disposals         -         (244 066)         -         -         (244 066)           At end of year         730 520         2 882 478         747 478         343 789         4 704 26           Accumulated depreciation         -         (244 066)         -         -         (244 066)           At beginning of year         (152 192)         (191 7 537)         (388 309)         (343 787)         (2 801 82           Depreciation charges         (73 050         (679 991)         (107 212)         -         (860 25           Accumulated depreciation on disposals         -         244 066         -         -         244 06           At end of year         (225 248)         (2 353 462)         (495 521)         (343 787)         (3 418 01           Carrying amount at end of year         505 272         529 016         251 957         2         1 286 242           Vear ended 31 December 2011         Cost         Lift         Airconditions         -         -         (471 509)         (471 50           At beginning of year  |   | Carrying amount at end of year          | 492 906                               | 341 565                 | 228 292                               | 127 824                               | 1 190 587             |
| At beginning of year       730 520       2 504 882       732 441       343 789       4 311 63         Additions       -       621 662       15 037       -       636 69         Disposals       -       (244 066)       -       -       (244 066)         At end of year       (152 192)       (1917 537)       (388 309)       (343 787)       (2 801 82)         Depreciation charges       (73 056)       (679 991)       (107 212)       -       (860 25)         Accumulated depreciation on disposals       -       244 066       -       -       244 06         At end of year       (225 248)       (2 353 462)       (495 521)       (343 787)       (3 418 01)         Carrying amount at end of year       505 272       529 016       251 957       2       1 286 24'         Land & Buildings       Partitioning electrical & fittings       Lift       Airconditioners       Total         Cost       -       -       (471 509)       471 509       (471 509)       1 338 75         At end of year       9 009 945       1 833 897       522 433       1 231 584       12 570 30         At end of year       9 009 945       1 833 897       522 433       2 021 279       13 437 55 <t< th=""><th></th><th></th><th></th><th></th><th></th><th></th><th></th></t<>   |   |   |                                       |                         |                                       |                                       |                       |
| Disposals         -         (244 066)         -         -         (244 066)           At end of year         730 520         2 882 478         747 478         343 789         4 704 26           Accumulated depreciation         (152 192)         (1 917 537)         (388 309)         (343 787)         (2 801 82)           Depreciation charges         (73 056)         (679 991)         (107 212)         -         (860 25)           Accumulated depreciation on disposals         -         244 066         -         -         244 06           At end of year         (225 248)         (2 353 462)         (495 521)         (343 787)         (3418 01           Carrying amount at end of year         505 272         529 016         251 957         2         1 286 242           R         R         R         R         R         R         R         R         Total           Carrying amount at end of year         505 272         529 016         251 957         2         1 286 242           Vear ended 31 December 2011         Cost         Lift         Aircondi-tioners         Total           Ad beginning of year         8 979 671         1 836 612         522 433         1 231 584         12 570 30           Additions   |   |   | 730 520                               | 2 504 882               | 732 441                               | 343 789                               | 4 311 632             |
| At end of year         730 520         2 882 478         747 478         343 789         4 704 26           Accumulated depreciation         (152 192)         (1917 537)         (388 309)         (343 787)         (2 801 82           Depreciation charges         (73 056)         (679 991)         (107 212)         -         (260 25           Accumulated depreciation on disposals         -         244 066         -         -         244 066           At end of year         (225 248)         (2353 462)         (495 521)         (343 787)         (2 801 82           Carrying amount at end of year         505 272         529 016         251 957         2         1 286 243           Land & Buildings         Partitioning electrical & fittings         Lift         Airconditioners         Total           Cost         R<   |   |   | -                                     | 621 662                 | 15 037                                | -                                     | 636 699               |
| Accumulated depreciation         (152 192)         (1 917 537)         (388 309)         (343 787)         (2 801 82)           Depreciation charges         (73 056)         (679 991)         (107 212)         -         (860 25)           Accumulated depreciation on disposals         -         244 066         -         -         244 066           At end of year         (225 248)         (2 353 462)         (495 521)         (343 787)         (3 418 01)           Carrying amount at end of year         505 272         S29 016         251 957         2         1 286 242           Land & Buildings         Partitioning electrical & fittings         Lift         Airconditioners         Total           Vear ended 31 December 2011         Cost         -         -         (471 509)         (471 50)           At beginning of year         8 979 671         1 836 612         522 433         1 231 584         12 570 30           At beginning of year         8 979 671         1 833 697         522 433         2 021 279         13 437 55           Accumulated depreciation         -         -         -         (471 509)         (471 50           At beginning of year         9 009 945         1 883 897         522 433         2 021 279         13 437 55      <   |   | Disposals                               | -                                     |                         | -                                     | -                                     | (244 066)             |
| At beginning of year       (152 192)       (1 917 537)       (388 309)       (343 787)       (2 801 82         Depreciation charges       (73 056)       (679 991)       (107 212)       -       (860 25         Accumulated depreciation on disposals       -       244 066       -       -       244 066         At end of year       (225 248)       (2 353 462)       (495 521)       (343 787)       (3 418 01)         Carrying amount at end of year       505 272       529 016       251 957       2       1 286 243         Land &       Buildings       Partitioning<br>electrical &<br>fittings       Lift       Aircondi-<br>tioners       Total         Vear ended 31 December 2011       Cost       R       R       R       R       R         Cost       30 274       47 285       -       1 261 204       1 338 75         At beginning of year       8 979 671       1 836 612       522 433       1 231 584       12 570 30         At end of year       9 009 945       1 883 897       522 433       2 021 279       13 437 55         Accumulated depreciation       -       -       -       (471 509)       (471 50         At end of year       (1 647 474)       (1 766 108)       (280 509)       (952 830)  | - |   | 730 520                               | 2 882 478               | 747 478                               | 343 789                               | 4 704 265             |
| Depreciation charges<br>Accumulated depreciation on disposals         (73 056)<br>-         (679 991)<br>244 066         (107 212)<br>-         -         (860 25<br>244 06           At end of year         (225 248)         (2 353 462)         (495 521)         (343 787)         (3 418 01)           Carrying amount at end of year         505 272         529 016         251 957         2         1 286 241           Land &<br>Buildings         Partitioning<br>electrical &<br>fittings         Lift         Aircondi-<br>tioners         Total           7         R   |   |   |                                       |                         | (200,200)                             |                                       |                       |
| Accumulated depreciation on disposals         -         244 066         -         -         244 066           At end of year         (225 248)         (2 353 462)         (495 521)         (343 787)         (3 418 01)           Carrying amount at end of year         505 272         529 016         251 957         2         1 286 242           Land &<br>Buildings         Partitioning<br>electrical &<br>fittings         Lift         Aircondi-<br>tioners         Total           R   |   |   | ```                                   | · · /                   | `` '                                  | (343 /8/)                             |                       |
| At end of year         (225 248)         (2 353 462)         (495 521)         (343 787)         (3 418 01           Carrying amount at end of year         505 272         529 016         251 957         2         1 286 243           Land &<br>Buildings         Partitioning<br>electrical &<br>fittings         Lift         Aircondi-<br>tioners         Total           3         INVESTMENT PROPERTIES<br>Year ended 31 December 2011<br>Cost         R </th <td></td> <td></td> <td>(73 056)</td> <td></td> <td>(107 212)</td> <td>-</td> <td>• • •</td>   |   |   | (73 056)                              |                         | (107 212)                             | -                                     | • • •                 |
| Carrying amount at end of year         505 272         529 016         251 957         2         1 286 243           Land &<br>Buildings         Partitioning<br>electrical &<br>fittings         Lift         Aircondi-<br>tioners         Total           R         <   | - |   | - (225.248)                           |                         | - (495 521)                           | - (343 787)                           |                       |
| Land &<br>Buildings         Partitioning<br>electrical &<br>fittings         Lift         Aircondi-<br>tioners         Total           R  | - |   |                                       | · · /                   | /                                     | · · · ·                               | · · /                 |
| Land &<br>Buildings         electrical &<br>fittings         Lift         Aircondi-<br>tioners         Total           R  |   | , |                                       |                         |                                       |                                       |                       |
| 3         INVESTMENT PROPERTIES<br>Year ended 31 December 2011<br>Cost         8         979 671         1         836 612         522 433         1         231 584         12         570 30           Additions         30         274         47 285         -         1         261 204         1         338 76           Disposals         -         -         -         -         (471 509)         (471 50)           At end of year         9         009 945         1         883 897         522 433         2         021 279         13         437 55           Accumulated depreciation         -         -         -         (471 509)         (471 50)           Accumulated depreciation charges         -         (1         647 474)         (1 746 108)         (280 509)         (952 830)         (4 626 92)           Depreciation charges         -         (1647 474)         (1 764 108)         (280 509)         (952 830)         (4 626 92)           At end of year         (1 647 474)         (1 764 844)         (315 356)         (592 182)         (4 319 85)           Carrying amount at end of year         7 362 471         119 053         207 077         1 429 097         9 117 694           Cost         At beginning of year   |   |   |                                       | electrical &            |                                       |                                       | Total                 |
| Year ended 31 December 2011       At beginning of year       8 979 671       1 836 612       522 433       1 231 584       12 570 30         Additions       30 274       47 285       -       1 261 204       1 338 76         Disposals       -       -       -       (471 509)       (471 50)         At end of year       9 009 945       1 883 897       522 433       2 021 279       13 437 55         Accumulated depreciation       -       -       -       -       (1647 474)       (1746 108)       (280 509)       (952 830)       (4 626 92)         Depreciation charges       -       -       -       -       471 509       471 50         At end of year       (1 647 474)       (1 746 108)       (280 509)       (952 830)       (4 626 92)         Depreciation charges       -       -       -       471 509       471 50         At end of year       (1 647 474)       (1 764 844)       (315 356)       (592 182)       (4 319 85)         Carrying amount at end of year       7 362 471       119 053       207 077       1 429 097       9 117 694         Cost       -       -       -       115 185       235 46         At beginning of year       8 859 387       1 836 612<  |   |   | R                                     | R                       | R                                     | R                                     | R                     |
| Additions       30 274       47 285       -       1 261 204       1 338 76         Disposals       -       -       -       (471 509)       (471 50)         At end of year       9 009 945       1 883 897       522 433       2 021 279       13 437 55         Accumulated depreciation       -       -       (1 647 474)       (1 746 108)       (280 509)       (952 830)       (4 626 92         Depreciation charges       -       (1 647 474)       (1 746 108)       (280 509)       (952 830)       (4 626 92         Depreciation charges       -       (1 647 474)       (1 746 108)       (280 509)       (952 830)       (4 626 92         Depreciation charges       -       (1 647 474)       (1 746 108)       (280 509)       (952 830)       (4 626 92         Accumulated depreciation on disposals       -       -       -       471 509       471 50         At end of year       (1 647 474)       (1 764 844)       (315 356)       (592 182)       (4 319 85         Carrying amount at end of year       7 362 471       119 053       207 077       1 429 097       9 117 694         Year ended 31 December 2010       -       -       -       115 185       235 46         At end of year   | 3 | Year ended 31 December 2011             |                                       |                         |                                       |                                       |                       |
| Disposals       -       -       (471 509)       (471 509)         At end of year       9 009 945       1 883 897       522 433       2 021 279       13 437 55         Accumulated depreciation       -       110 861       -       -       -       115 65       -       -       -       -       -       -       -       - <t< th=""><td></td><td>At beginning of year</td><td>8 979 671</td><td>1 836 612</td><td>522 433</td><td>1 231 584</td><td>12 570 300</td></t<>   |   | At beginning of year                    | 8 979 671                             | 1 836 612               | 522 433                               | 1 231 584                             | 12 570 300            |
| At end of year       9 009 945       1 883 897       522 433       2 021 279       13 437 55         Accumulated depreciation       (1 647 474)       (1 746 108)       (280 509)       (952 830)       (4 626 92         Depreciation charges       -       (1 647 474)       (1 746 108)       (280 509)       (952 830)       (4 626 92         Accumulated depreciation on disposals       -       -       -       471 509       471 50         At end of year       (1 647 474)       (1 764 844)       (315 356)       (592 182)       (4 319 85         Carrying amount at end of year       7 362 471       119 053       207 077       1 429 097       9 117 698         Year ended 31 December 2010       7 362 471       119 053       207 077       1 429 097       9 117 698         Additions       120 284       -       -       115 185       235 46         At end of year       8 979 671       1 836 612       522 433       1 231 584       12 570 30         Accumulated depreciation       (1 647 474)       (1 713 514)       (254 387)       (901 808)       (4 517 18         Depreciation charges       -       (32 594)       (26 122)       (51 022)       (109 73  |   | Additions                               | 30 274                                | 47 285                  | -                                     |                                       | 1 338 763             |
| Accumulated depreciation       (1 647 474)       (1 746 108)       (280 509)       (952 830)       (4 626 92         Depreciation charges       -       (18 736)       (34 847)       (110 861)       (164 44         Accumulated depreciation on disposals       -       -       471 509       471 50         At end of year       (1 647 474)       (1 764 844)       (315 356)       (592 182)       (4 319 85         Carrying amount at end of year       7 362 471       119 053       207 077       1 429 097       9 117 698         Year ended 31 December 2010       -       -       -       115 355       235 46         At beginning of year       8 859 387       1 836 612       522 433       1 116 399       12 334 83         Additions       120 284       -       -       115 185       235 46         At end of year       8 979 671       1 836 612       522 433       1 231 584       12 570 30         Accumulated depreciation       -       -       -       115 185       235 46         At end of year       8 979 671       1 836 612       522 433       1 231 584       12 570 30         Accumulated depreciation       -       -       -       115 185       235 46         At end o  | - |   | -                                     | -                       | -                                     | ( /                                   | (471 509)             |
| At beginning of year       (1 647 474)       (1 746 108)       (280 509)       (952 830)       (4 626 92         Depreciation charges       -       (18 736)       (34 847)       (110 861)       (164 44         Accumulated depreciation on disposals       -       -       -       471 509       471 50         At end of year       (1 647 474)       (1 764 844)       (315 356)       (592 182)       (4 319 85         Carrying amount at end of year       7 362 471       119 053       207 077       1 429 097       9 117 693         Year ended 31 December 2010       -       -       -       115 185       235 46         At beginning of year       8 859 387       1 836 612       522 433       1 116 399       12 334 83         Additions       120 284       -       -       115 185       235 46         At end of year       8 979 671       1 836 612       522 433       1 231 584       12 570 30         Accumulated depreciation       -       -       115 185       235 46         At end of year       (1 647 474)       (1 713 514)       (254 387)       (901 808)       (4 517 18         Depreciation charges       -       (32 594)       (26 122)       (51 022)       (109 73) <td></td> <td></td> <td>9 009 945</td> <td>1 883 897</td> <td>522 433</td> <td>2 021 279</td> <td>13 437 554</td>  |   |   | 9 009 945                             | 1 883 897               | 522 433                               | 2 021 279                             | 13 437 554            |
| Depreciation charges       -       (18 736)       (34 847)       (110 861)       (164 44         Accumulated depreciation on disposals       -       -       -       471 509       471 50         At end of year       (1 647 474)       (1 764 844)       (315 356)       (592 182)       (4 319 85         Carrying amount at end of year       7 362 471       119 053       207 077       1 429 097       9 117 693         Year ended 31 December 2010       -       -       -       115 185       235 46         At beginning of year       8 859 387       1 836 612       522 433       1 116 399       12 334 83         Additions       120 284       -       -       115 185       235 46         At end of year       8 979 671       1 836 612       522 433       1 231 584       12 570 30         Accumulated depreciation       -       -       -       115 185       235 46         At beginning of year       (1 647 474)       (1 713 514)       (254 387)       (901 808)       (4 517 18         Depreciation charges       -       (32 594)       (26 122)       (51 022)       (109 73)   |   |   | (1 647 474)                           | (1 746 100)             |                                       |                                       | (4 626 021)           |
| Accumulated depreciation on disposals       -       -       -       471 509       471 50         At end of year       (1 647 474)       (1 764 844)       (315 356)       (592 182)       (4 319 85         Carrying amount at end of year       7 362 471       119 053       207 077       1 429 097       9 117 698         Year ended 31 December 2010       Cost       -       -       -       113 053       207 077       1 429 097       9 117 698         At beginning of year       8 859 387       1 836 612       522 433       1 116 399       12 334 83         Additions       120 284       -       -       115 185       235 46         At end of year       8 979 671       1 836 612       522 433       1 231 584       12 570 30         Accumulated depreciation       (1 647 474)       (1 713 514)       (254 387)       (901 808)       (4 517 18         Depreciation charges       -       (32 594)       (26 122)       (51 022)       (109 73)  |   |   | (1 647 474)                           | · · · ·                 | `` '                                  |                                       | • • •                 |
| At end of year       (1 647 474)       (1 764 844)       (315 356)       (592 182)       (4 319 85         Carrying amount at end of year       7 362 471       119 053       207 077       1 429 097       9 117 698         Year ended 31 December 2010       Cost       Cost <td></td> <td></td> <td>-</td> <td>(10750)</td> <td>( / דט דכ )<br/>-</td> <td>```</td> <td></td>  |   |   | -                                     | (10750)                 | ( / דט דכ )<br>-                      | ```                                   |                       |
| Carrying amount at end of year         7 362 471         119 053         207 077         1 429 097         9 117 698           Year ended 31 December 2010<br>Cost         Xear ended 31 December 2010         Xear ended 2010 December 2010         Xear ended 2010 De | - |   | (1 647 474)                           | (1 764 844)             | (315 356)                             |                                       | (4 319 856)           |
| Year ended 31 December 2010<br>Cost         8 859 387         1 836 612         522 433         1 116 399         12 334 83           At beginning of year         8 859 387         1 836 612         522 433         1 116 399         12 334 83           Additions         120 284         -         -         115 185         235 46           At end of year         8 979 671         1 836 612         522 433         1 231 584         12 570 30           Accumulated depreciation         (1 647 474)         (1 713 514)         (254 387)         (901 808)         (4 517 18)           Depreciation charges         -         (32 594)         (26 122)         (51 022)         (109 73)   | • |   | · · · · · · · · · · · · · · · · · · · | · · /                   | · · · /                               | · /                                   | 9 117 698             |
| At beginning of year       8 859 387       1 836 612       522 433       1 116 399       12 334 83         Additions       120 284       -       -       115 185       235 46         At end of year       8 979 671       1 836 612       522 433       1 231 584       12 570 30         Accumulated depreciation       (1 647 474)       (1 713 514)       (254 387)       (901 808)       (4 517 18)         Depreciation charges       -       (32 594)       (26 122)       (51 022)       (109 73)   |   | Year ended 31 December 2010             |                                       |                         |                                       |                                       |                       |
| Additions       120 284       -       -       115 185       235 46         At end of year       8 979 671       1 836 612       522 433       1 231 584       12 570 30         Accumulated depreciation        (1 647 474)       (1 713 514)       (254 387)       (901 808)       (4 517 18)         Depreciation charges       -       (32 594)       (26 122)       (51 022)       (109 73)   |   |   | 8 859 387                             | 1 836 612               | 522 433                               | 1 116 399                             | 12 334 831            |
| Accumulated depreciation         (1 647 474)         (1 713 514)         (254 387)         (901 808)         (4 517 18           At beginning of year         -         (32 594)         (26 122)         (51 022)         (109 73)   |   |   |                                       | -                       | -                                     |                                       | 235 469               |
| At beginning of year(1 647 474)(1 713 514)(254 387)(901 808)(4 517 18Depreciation charges-(32 594)(26 122)(51 022)(109 73)  |   |   | 8 979 671                             | 1 836 612               | 522 433                               | 1 231 584                             | 12 570 300            |
|   |   | At beginning of year                    | (1 647 474)                           | · · · ·                 | `` '                                  | • • • •                               | (4 517 183)           |
| At end of year (1 647 474) (1 746 108) (280 509) (952 830) (4 626 92  | - | At end of year                          | -<br>(1 647 474)                      | (32 594)<br>(1 746 108) |                                       | · · · · · · · · · · · · · · · · · · · | (109 738) (4 626 921) |
| $\gamma \qquad \qquad$   |   |   | <u> </u>                              |                         |                                       |                                       | <b>7 943 379</b>      |

For the year ended 31 December 2011

|  | 2011<br>R | 2010<br>R |
|--|-----------|-----------|
| <b>3</b> INVESTMENT PROPERTIES (continued) |           |           |

Investment properties comprise the land and buildings on the corner of OR Tambo Road and Susanna Street, erf 5091 and erf 286, Emalahleni (Witbank) and the vacant land in Susanna Street, erf 5090. The fair value of the properties as valued by the Board of Trustees is R30 million (2010: R28 million).

Direct operating expenses arising from the property that generated rental income amount to R1,672,772 (2010: R1,201,899) and which did not generate rental income amount to R18,195 (2010:R15,855).

| _ |  |              |              |
|---|--|--------------|--------------|
| 1 | AVAILABLE FOR SALE INVESTMENTS   |              |              |
|   | Fair value at the beginning of the year                                  | 132 379 499  | 132 656 881  |
|   | Additions and interest capitalised                                       | 53 539 130   | 58 111 337   |
|   | Disposals at cost  | (30 013 186) | (48 027 947) |
|   | Realised gain on disposal of available for sale investments              | (9 487 967)  | (22 350 128) |
|   | Unrealised (loss) / gain on revaluation of                               | -            | -            |
|   | investments transferred directly to reserves                             | 5 462 932    | 11 989 356   |
| - | Fair value at the end of the year  | 151 880 408  | 132 379 499  |
| _ | Non-current  | 151 880 408  | 132 379 499  |
|   | The available for sale investments comprise of the following:            |              |              |
|   | Unit Trusts  | 128 868 523  | 105 761 339  |
|   | Linked fund policies   | 21 458 852   | 20 232 969   |
|   | Unlisted equities  | 100          | 100          |
|   | Listed equities  | 1 552 933    | 6 385 091    |
|   |  | 151 880 408  | 132 379 499  |
| • | These underlying investments are as follows:                             |              |              |
|   | Listed equities  | 114 184 619  | 89 459 449   |
|   | Interest bearing investments, including bonds and other fin. instruments | 23 697 234   | 27 653 727   |
|   | Interest bearing investments and investments in property                 | 3 243 436    | 2 944 733    |
|   | Cash   | 10 755 119   | 12 321 590   |
|   |  | 151 880 408  | 132 379 499  |
|   |  |              |              |

These investments have no fixed maturity.

#### NON-COMPLIANCE WITH THE MEDICAL SCHEMES ACT AND RULES OF THE SCHEME Compliance with Regulation 30

Based on the formula prescribed by Regulation B, the scheme has underlying investments in foreign investments of 1.55% (2.52% in 2010) through SA based Unit Trusts. Regulation B permits 0%. Continued work is being carried out to further reduce this exposure. The scheme has applied for exemption from the Council for Medical Schemes for not fully complying with the requirement.

# Investments in a administrator, holding company of the administrator or any employer group. S35(8)(a,c&d)

A medical scheme is not allowed any investments in the business of any administrator of a medical scheme or any holding company of an administrator or any employer group. The scheme has underlying investments in administrators of medical schemes amounting to 0.8% and employer groups of 1.46% (Anglo American PLC 1.32%; Exxaro Resources 0.14%) of total investments through Unit Trust portfolios and linked fund policies. The scheme has submitted an exemption request to the Council for Medical Schemes. The Board of Trustees believes that this non-compliance is not a risk to the Scheme since the Scheme is not related to any of the administrators in which investments are held and does not exercise any influence over its employer groups by investing in pooled investments.

| 5 | FIXED DEPOSITS                          |              |              |
|---|---|--------------|--------------|
|   | Amortised cost at the beginning of year | 110 806 951  | 89 302 333   |
|   | Additions                               | 42 100 000   | 60 736 754   |
|   | Realisation of investments on maturity  | (59 095 780) | (46 141 533) |
|   | Income received and accrued             | 5 758 222    | 6 909 397    |
|   | Amortised cost at the end of the year   | 99 569 393   | 110 806 951  |
|   | Current                                 | 99 569 393   | 110 806 951  |
|   |   | 99 569 393   | 110 806 951  |
|   |   |              |              |

Any fixed deposit with a maturity date longer than 12 months after year end is considered non-current.

#### For the year ended 31 December 2011

|                     |   | 2011<br>R  | 2010<br>R     |
|---------------------|---|------------|---------------|
| 6 INVESTMENT AT     | FAIR VALUE THROUGH PROFIT OR LOSS                 |            |               |
| Fair value at the b | eginning of the year                              | 13 163 502 | 11 891 921    |
| Unrealised gain on  | revaluation of investments                        | 1 407 550  | 1 271 581     |
| Fair value at the e | nd of the year                                    | 14 571 052 | 13 163 502    |
| The investments inc | cluded above represents investment in a guarantee | ed policy. |               |
| 7 TRADE AND OTH     | IER RECEIVABLES                                   |            |               |
| Insurance receiv    | vables  |            |               |
| Contributions outs  | tanding   | 321 782    | 197 201       |
| Recoveries from m   | -   | 45 837     | 29 548        |
|                     |   | 367 619    | 226 749       |
| Less: provision for | impairment losses                                 | (32 830)   | (43 218)      |
| Carrying amount     | beginning of the period                           | (43 218)   | (36 558)      |
| Additional provis   | ions made   | -          | (6 660)       |
| Reversal of provi   | ision   | 10 388     | -             |
| Service provider ba | alances   | 83 203     | 46 279        |
|                     |   | 417 992    | 229 810       |
| Non-insurance r     | eceivables  |            |               |
| Savings account a   | dvances (note 11)                                 | 188 939    | 184 903       |
| Saving plan recover |   | 277 163    | 217 626       |
|                     | impairment losses                                 | (195 277)  | (152 919)     |
| Carrying amount     | beginning of the period                           | (152 919)  | (171 854)     |
| Additional provis   |   | (42 358)   | <b>18 935</b> |
| Accounts paid in a  |   | 160 626    | 11 544        |
| Balances due by te  |   | 37 934     | 23 040        |
| Electricity deposit |   | 21 426     | 21 426        |
| SARS - VAT          |   | 127 008    | -             |
|                     |   | 617 819    | 305 620       |
| Total insurance     | and other receivables                             | 1 035 811  | 535 430       |

The carrying amounts of accounts receivable approximate their fair values due to the short-term maturities of these assets.

| 8 CASH AND CASH EQUIVALENTS      |             |             |
|----------------------------------|-------------|-------------|
| Money market instruments         | 156 791 687 | 158 272 179 |
| Current accounts with bankers    | 21 522 087  | 21 063 097  |
| Total as per cash flow statement | 178 313 774 | 179 335 276 |

The weighted average effective interest rate on money market instruments was 5.5%. (2010: 7%). These instruments have an average maturity of 48 hours. The scheme has issued a letter of guarantee, valued at R20 000, to Nedbank. The carrying amounts of cash and cash equivalents approximate their fair values due to the short-term maturities of these balances.

Saving account trust moneys managed by the trustees on behalf of the members amounting to R85 881 038 (amount equivalent to the savings account liability disclosed in note 11) are included in the cash and cash equivalents balance reflected above. The savings account trust cash balances will in future be invested seperately and ring-fenced from other Scheme assets.

For the year ended 31 December 2011

| 2011 | 2010 |
|------|------|
| R    | R    |
|      |      |

#### **9 POST RETIREMENT MEDICAL AID BENEFIT**

On retirement all the staff in the employment of the scheme as at 31 January 2011, will receive a medical aid subsidy equal to 50% of their contribution per month for the remainder of their lives. Surviving spouses of employees entitled to the subsidy will continue to receive the benefit. The benefit will cease upon the death of the surviving spouse.

The post retirement medical aid contribution benefit liability is measured at the present value of the amount payable for the remaining lives of the beneficiaries and their surviving spouses. Employees become eligible for the medical aid contribution subsidy on normal retirement at any age after 60.

| Changes in the present value of the post retirement liability              |               |           |
|--|---------------|-----------|
| Post retirement medical aid benefit liability at the beginning of the year | 2 181 039     | -         |
| Finance costs  | 174 483       | -         |
| Post retirement medical aid benefits paid out                              | (1 134 460)   | -         |
| Actuarial losses and service costs   | 78 938        | 2 181 039 |
| Post retirement medical aid benefit at end of the year                     | 1 300 000     | 2 181 039 |
| Amounts recognised in profit and loss<br>Non-current liabilities           | 1 284 040     | 2 181 039 |
| Current liabilities  | <b>15 960</b> | -         |
| Balance at end of year   | 1 300 000     | 2 181 039 |

#### Key assumptions used

Below we have outlined the significant assumptions used in the valuation. An actuarial valuation was performed by independent valuators, Fifth Quadrant Actuaries & Consultants for the year ended 31 December 2010. An independed actuarial valuation was not performed for the year ended 31 December 2011, management performed their own valuation based on the 2010 actuarial workings and assumptions. An actuarial valuation will be done in 2012.

Discount rate

A rate of 8% per annum has been assumed (2010: 8%). The discount rate is based on rates applicable to government bonds.

Long-term price inflation rate

A long-term future inflation rate of 5.25% per annum has been assumed (2010: 5.25%)

#### Health care cost inflation:

It has been assumed that health care cost inflation will take place at a rate of 2% per annum 92010: 1%) in excess of price inflation, i.e. 7.25% per annum (2010: 6.25%).

#### Retirement ages

The normal retirement age of active employees is age 60 and it is assumed that all employees will retire at this age if they are still employed. (Unchanged from 2010).

Members included

It is assumed that 100% of in-service members will continue medical aid scheme membership of their current medical scheme option on retirement. It was assumed that 75% of in service members will remain married while actual marital statistics were used for pensioners. (Unchanged from 2010).

#### Mortality rates

Pre-retirement : SA85-90 (Light) Ultimate (unchanged from 2010). Post retirement : PA (90) Ultimate, minus one half year age rating with an allowance for mortality improvement of 0.75% pa from 2009 (unchanged).

|    | For the year ended 31 December 2011              |              |             |
|----|--|--------------|-------------|
|    |  | 2011<br>R    | 2010<br>R   |
| 10 | OUTSTANDING CLAIMS PROVISION                     |              |             |
|    | Not covered by risk transfer arrangements        |              |             |
|    | Provision for outstanding claims                 | 12 750 000   | 10 500 000  |
|    | Analysis of movements in outstanding claims      |              |             |
|    | Balance at beginning of year                     | 10 500 000   | 9 000 000   |
|    | Payments in respect of prior year                | (10 646 961) | (8 234 833) |
|    | (Under) /over provision in respect of prior year | (146 961)    | 765 167     |
|    | Adjustment for current year                      | 12 896 961   | 9 734 833   |
|    | Provision at end of year                         | 12 750 000   | 10 500 000  |
|    | Analysis of outstanding claims provision         |              |             |
|    | Estimated gross claims                           | 16 427 000   | 14 422 000  |
|    | Less: estimated savings plan claims              | (3 677 000)  | (3 922 000) |
|    | Balance at end of year                           | 12 750 000   | 10 500 000  |

At year end no provision for reported claims not paid by risk transfer arrangements was raised as no information could be obtained from the service provider.

#### Process used to determine the assumptions

The process used to determine the assumptions is intended to result in neutral estimates of the most likely expected outcome. The sources of data used as inputs for the assumptions are internal, using detailed studies that are carried out annually. There is more emphasis on current trends and actual claims paid in January and February 2012.

Certain high claims are assessed on a case by case basis with due regard to the claim circumstances, and historical evidence of the size of similar claims. The provision is based on information currently available. However, the ultimate liabilities may vary as a result of subsequent developments. The impact of components affecting the ultimate costs of the loss is difficult to estimate. The provision estimation components also differ by category of claims (i.e. in-hospital, chronic and above threshold benefits), claim complexity, the volume of claims, the individual severity of claims, determining the occurrence date of the claim, and reporting lags. The cost of outstanding claims is estimated using a range of statistical methods.

The methods extrapolate the development of paid and incurred claims, average cost per claim and ultimate claim numbers for each benefit year based upon observed development of earlier years and expected loss ratios. Run off triangles are used in situations where it takes time after the treatment date until the full extent of the claims to be paid is known. It is assumed that payments will emerge in a similar way in each service month. The proportional increase in the known cumulative payments from one month to the next can then be used to estimate future expenses for future development months.

The actual method or blend of methods used varies by benefit year being considered, categories of claims and observed historical claims development. To the extent that these methods use historical claims development information they assume that the historical claims development pattern will occur again in the future. There are reasons why this may not be the case, which insofar as they can be identified, have been allowed for by modifying the methods. Such reasons include (1) economic, legal, political and social trends (resulting in different than expected levels of inflation and /or minimum medical benefits to be provided); (2) changes in composition of members and their dependants; and (3) random fluctuations, including the impact of large losses.

#### Assumptions

The assumptions that have the greatest effect on the measurement of the outstanding claims provision are the expected claims ratios for the most recent benefit years. This is the portion of claims paid in the current year relating to the prior year. These are used for assessing the outstanding claims provisions for the last three years. The expected claims ratio assumed for the 2012 benefit year is 5.4% (2010: 5%).

#### Changes in assumptions and sensitivities to changes in key variables

The assumptions used in the estimation process are influenced by the actual claims paid in January and February after year end in respect of prior years. History of claims processing indicate that the bulk of prior year claims are paid before end of February of the following year.

Where variables are considered to be immaterial, no impact has been assessed for insignificant changes to these variables. Particular variables may not be considered material at present. However, should the materiality levels of an individual variable change, assessment of changes to that variable in the future may be required.

For the year ended 31 December 2011

2011 2010 R R

#### **10 OUTSTANDING CLAIMS PROVISION (continued)**

ACCOUNTS DAVADLE

40

An analysis of sensitivity around various scenario's for the general medical insurance business provides an indication of the adequacy of the scheme's estimation process. The trustees believe that the liability for claims reported in the balance sheet is adequate. However, it recognises that the process of estimation is based upon certain variables and assumptions which could differ when claims arise. Impact on surplus reported caused by a 1% reasonable change in the key variable "expected claims ratio", may increase the liability with R2,000,000 (2010: R1,750,000).

| SAVINGS PLAN LIABILITY                               |              |             |
|--|--------------|-------------|
| The medical scheme carries the risk                  |              |             |
| Savings plan liability at beginning of year          | 76 417 823   | 67 377 356  |
| Less: Advances on savings plan accounts              | (184 903)    | (190 852    |
| Savings plan liability at beginning of year          | 76 232 920   | 67 186 504  |
| Add: Savings plan contributions for the current year | 70 915 349   | 65 879 634  |
| Transfers from other schemes                         | 698 586      | 334 462     |
| Interest paid on savings plan accounts               | 3 499 801    | 3 353 611   |
| Advances on savings plan accounts (Note 7)           | 188 939      | 184 903     |
| Less: Transfers to other schemes                     | (32 117)     | (5 38)      |
| Interest received on savings plan accounts           | (250 186)    | (279 96     |
| Claims paid on behalf of members                     | (60 725 976) | (56 784 47) |
| Refunds on death or resignation                      | (4 646 278)  | (3 451 46)  |
| Balance at end of the year (owed to members)         | 85 881 038   | 76 417 82   |
| Funding of interest on savings plan accounts         |              |             |
| Interest received on savings plan funds invested     | 4 618 000    | 5 010 00    |
| Net interest paid on savings plan accounts (Note 20) | (3 249 615)  | (3 073 64   |
| Surplus interest on funds invested                   | 1 368 385    | 1 936 35    |

The savings plan liability contains a demand feature in terms of regulation 10 of the Medical Schemes Act that any credit balance on a member's savings account must be taken as a cash benefit when the member terminates his/her membership of the scheme and then enrolls in another medical scheme without a medical savings account or does not enroll in another medical scheme. It is estimated that claims to be paid out of members' savings accounts in respect of claims incurred in 2011, not recorded, will amount to R3 677 000 (Note 10). Advances on savings plan accounts are included in trade and other receivables (Note 7). Interest is paid or charged on savings balances at a predetermined basis (Note 20).

| Total insurance and other payables | 17 070 194 | 14 591 715 |
|------------------------------------|------------|------------|
|                                    | 980 117    | 797 456    |
| SARS - VAT                         | -          | 9 927      |
| Accounts received in advance       | -          | -          |
| Accruals                           | 32 886     | 3 425      |
| Provisions                         | 522 000    | 471 000    |
| Auditors' fees                     | 425 231    | 313 104    |
| Other payables                     |            |            |
|                                    | 16 090 077 | 13 794 259 |
| Stale cheques                      | 353 191    | 425 801    |
| Unknown deposits                   | 33 957     | 33 570     |
| Contributions in advance           | 1 954 977  | 384 048    |
| Reported claims not yet paid       | 13 747 952 | 12 950 840 |
| Insurance payables                 |            |            |
| ACCOUNTS PAYABLE                   |            |            |

The carrying amounts of accounts payable approximate their fair values due to the short-term nature of these liabilities.

For the year ended 31 December 2011

|    |                             | 2011<br>R    | 2010<br>R    |
|----|-----------------------------|--------------|--------------|
| 13 | NET CONTRIBUTION INCOME     |              |              |
|    | Gross contributions         | 298 019 955  | 276 976 444  |
|    | Less: Savings contributions | (70 915 349) | (65 879 634) |
|    | Net contribution income     | 227 104 606  | 211 096 810  |

#### NON-COMPLIANCE WITH THE MEDICAL SCHEMES ACT AND RULES OF THE SCHEME

#### Contributions received later than 3 days after payment became due (Section 26(7))

Contributions are payable by members within 3 days of due date. Isolated incidents occurred during the year, where the unit failed to pay within the stipulated time period. While some payments were not always received timeously all commitments were met soon after due date. Outstanding amounts are followed up on a regular basis.

#### **Continuation and Widow member subsidisation**

Regulation 10 (1) of the Medical Schemes Act and the rules of the scheme place a limit of 25% on the total contributions that may be allocated to a member's savings account. Section 26(5) states that a scheme may not, either directly or indirectly make any payment to any person as a dividend, rebate or bonus. The scheme makes supplementary contributions available to continuation and widow members.

As a result, the scheme's allocation to their savings accounts exceeded the limit prescribed by the Act, and continuation and widow members received benefits exceeding their contributions to the scheme. The additional amount allocated to the savings accounts amounted to R5.2 million during the year (2010: R4.633 million).

The concession that WCMAS enjoyed since 1999, regarding the reduced CAWMS contributions, has been revoked by the Council for Medical Schemes and WCMAS was obliged to terminate the practice on 31 December 2011. Most employer groups agreed to assist members by subsidising their CAWMS in line with their internal policies from 1 January 2012. WCMAS will subsidise its staff CAWMS's contributions. Refer to note 9.

| RELEVANT HEALTHCARE EXPENDITURE                           |              |              |
|---|--------------|--------------|
| Claims incurred excluding risk transfer agreements claims |              |              |
| Current year claims                                       | 268 280 745  | 240 258 276  |
| Savings plan claims (Note 11)                             | (60 725 976) | (56 784 473) |
| Movement in provision for outstanding claims              | 2 250 000    | 1 500 000    |
| (Under) /Over provision in prior year                     | (146 961)    | 765 167      |
| Adjustment for current year                               | 2 396 961    | 734 833      |
| Discounts received  | (434 571)    | (328 814)    |
|   | 209 370 198  | 184 644 989  |
| Claims incurred in respect of risk transfer agreements    | 31 082 419   | 28 521 621   |
| Claims incurred per statement of comprehensive income     | 240 452 617  | 213 166 610  |
| Net income on risk transfer agreement                     |              |              |
| Capitation fees paid to Anglo Coal Highveld Hospital      | 31 082 419   | 28 521 621   |
| Claims settled - recoveries                               | (31 082 419) | (28 521 621) |
| Net income  | -            | -            |

The Yebomed option is fully capitated through a comprehensive Health Maintenance Organisation risk transfer agreement. The agreement is all inclusive at Health Maintenance Organisation costs to which no comparison can be drawn to a Fee for Service cost arrangement which is in general up to 100% higher. Therefore the trustees have decided not to disclose an income on risk transfer arrangements by using a fee for service cost as this would not accurately reflect the arrangement. This is a departure from IFRS4, *Insurance contract*, but has no impact on the surplus of the scheme. Refer to the audit report.

#### NON-COMPLIANCE WITH THE MEDICAL SCHEMES ACT AND RULES OF THE SCHEME Claims paid in excess of 30 days from receipt (Section 59(2))

A small percentage of claims have not been paid within 30 days as prescribed by the Act. Between December and January the number of days between the receipt of a claim and the payment could amount to 38 days, causing non compliance. The scheme normally performs month end runs on the second last business day of the month.

# NOTES TO THE ANNUAL FINANCIAL STATEMENTS (continued) For the year ended 31 December 2011

|    |  | 2011<br>R             | 2010<br>R             |
|----|--|-----------------------|-----------------------|
| 15 | MANAGED CARE: MANAGEMENT SERVICES  |                       |                       |
|    | Specialist, hospital referrals and pre-authorisation (MHS)                     | 1 360 879             | 1 265 066             |
|    | Medical advisors (MHS)   | 126 176               | 122 720               |
|    | Pharmacy benefit management (Medikredit)                                       | 613 459               | 586 552               |
|    | Oncology benefit management (Icon & MHS)                                       | <b>66 957</b>         | -                     |
|    |  | 2 167 471             | 1 974 338             |
| 16 | ADMINISTRATION EXPENDITURE   |                       |                       |
|    | Association fees   | 83 492                | 80 137                |
|    | Auditors' remuneration   | 422 131               | 458 989               |
|    | Audit services   | 425 231               | 450 497               |
|    | Prior year under /(over) provision   | (8 843)               | 5 603                 |
|    | Other  | 5 743                 | 2 889                 |
|    | Conference and travel RC Weber   | 10 093                | 9 933                 |
|    | Consulting fees  | 77 148                | 54 806                |
|    | Depreciation of property, plant and equipment                                  | 553 381               | 860 259               |
|    | Employment costs   | 8 705 965             | 9 639 834             |
|    | Fidelity insurance   | 25 619                | 30 595                |
|    | Long service awards BOT members  | 5 000                 | 6 000                 |
|    | Medikredit administration fee  | 831 252               | 793 347               |
|    | Principal officer's conference and travel costs                                | 6 925                 | 10 535                |
|    | Principal officer's remuneration   | 1 155 415             | 1 025 778             |
|    | Professional indemnity insurance   | 42 000                | 21 000                |
|    | Registrar's levies   | 224 716               | 192 063               |
|    | Other expenses (page 40)   | 1 872 508             | 1 858 632             |
| 47 |  | 14 015 645            | 15 041 908            |
| 17 | NET IMPAIRMENT LOSSES  |                       |                       |
|    | Insurance receivables  | 2 740                 | 1 574                 |
|    | Contributions that are not collectable   | <u>2 748</u><br>1 341 | <u>1 574</u><br>(358) |
|    | Movement in provision (Note 7)<br>Recognised directly in profit or loss        | 1 407                 | 1 932                 |
|    | Members' and service providers' portions                                       | 1 407                 | 1 952                 |
|    | not recoverable  | 4 378                 | 17 493                |
|    | Movement in provision (Note 7)   | (11 729)              | 7 018                 |
|    | Recognised directly in profit or loss  | 16 107                | 10 475                |
|    | Non-insurance receivables  | 10 10/                | 10 175                |
|    | Advances to saving plan accounts that  |                       |                       |
|    | are not recoverable  | 90 443                | 49 967                |
|    | Movement in provision (Note 7)   | 42 358                | (18 935)              |
|    | Recognised directly in profit or loss  | 48 085                | 68 902                |
|    | Previously impairment losses recovered   | (19 460)              | (14 210)              |
|    |  | 78 109                | 54 824                |
| 18 | INVESTMENT INCOME  |                       |                       |
|    | Income from investments  |                       |                       |
|    | Available for sale financial assets - interest income                          | 2 060 318             | 1 798 096             |
|    | Fixed deposit -interest income   | 5 758 222             | 6 909 397             |
|    | Cash and cash equivalents - interest income                                    | 8 719 304             | 10 475 975            |
|    | Available for sale financial assets - dividend income                          | 1 799 421             | 1 040 835             |
|    | Realised gain on sale of available for sale investments                        |                       |                       |
|    | - Equity securities  | 9 487 967             | 22 350 128            |
|    | Profit on sale of minor asset  | 25 061                | -                     |
|    | Fair value adjustment on financial assets at fair value through profit or loss |                       |                       |
|    | - Insurance policy   | 1 407 550             | 1 271 582             |
|    |  | 29 257 843            | 43 846 013            |

The interest income from cash and cash equivalents includes interest earned on savings funds invested to the value of R4,618,000 (2010:R5,010,000). Refer to note 11.

For the year ended 31 December 2011

|    |   | 2011<br>R            | 2010<br>R       |
|----|---|----------------------|-----------------|
| 19 | SUNDRY INCOME   |                      |                 |
|    | Over utilisation levy   | 2 816 809            | 1 388 792       |
|    | WCMAS has unique Equalisation Levy contracts signed with major employer<br>relating to a specific group are "ring fenced" to only impact members of tha<br>pay in funds where their members have spend more on claims and administr<br>paid, averaged over 3 years. | t group. Employer o  | groups have to  |
| 20 | NET INTEREST PAID ON SAVINGS ACCOUNTS (Note 11)   |                      |                 |
|    | Interest received   | 250 186              | 279 969         |
|    | Interest paid   | (3 499 801)          | (3 353 611)     |
|    |   | (3 249 615)          | (3 073 642)     |
|    | Interest charged on debit savings account balances at a rate of prime less a t 50% of prime.  | hird and paid on cre | dit balances at |
| 21 | RECONCILIATION OF SURPLUS   |                      |                 |
|    | TO CASH GENERATED FROM OPERATIONS   | 042.010              | 25 227 000      |
|    | Surplus for the year<br>Adjustments for:  | 942 819              | 25 237 806      |
|    | Depreciation  | 717 825              | 969 998         |
|    | Net investment income   | (29 219 101)         | (44 578 025)    |
|    | Fair value adjustment on financial assets at fair value through profit or loss  | 1 407 550            | 1 271 582       |
|    | Net finance costs   | 3 249 615            | 3 073 642       |
|    | Cash generated from operations before   |                      |                 |
|    | working capital changes   | (22 901 292)         | (14 024 997)    |
| 22 | ADMINISTRATION COSTS  |                      |                 |
|    | The overall net cost of administration and benefit management<br>is calculated as follows:  |                      |                 |
|    | Administration expenses (refer note 16)   | 14 015 645           | 15 041 908      |
|    | Managed Care: Management services (refer note 15)   | 2 167 471            | 1 974 338       |
|    |   | 16 183 116           | 17 016 246      |
|    | Administration cost per member per month (members as at year end)   | R 131.17             | R135.19         |
|    | Administration cost as a % of gross contribution income   | 5.4%                 | 6.1%            |
| 23 | COMMITMENTS   |                      |                 |
|    | 1. Capital expenditure budgeted but not committed   | 1 134 800            | 600 000         |
|    | 2. Operating lease :  | 202 272              |                 |
|    | The future minimum lease payments under a non-cancellable contract:   | 392 373              | 322 521         |
|    | The following 12 months   | 117 920              | 83 291          |
|    | Greater than 1 year and less than 5 years   | 274 453              | 239 230         |
|    | 3. There are no known other material contingencies or commitments that have not been disclosed in other areas of these financial statements.  |                      |                 |
| 24 | FIDELITY COVER  |                      |                 |

In accordance with the Rules of the Scheme, the fidelity cover at 31 December 2011 amounted to R750 000. The cover is provided under a group Fidelity Policy covering the scheme.

#### **25 SURPLUS PER BENEFIT OPTION**

The scheme offers two benefit options. Principal features of these benefit options are as follows:

*Comprehensive option*: this option provides comprehensive cover through a risk pool for all major medical expenses and a savings account for day-to-day medical expenses.

*Yebo-Med option*: this option was implemented during 2007 and provides medical cover through a preferred provider network on a capitation fee basis.

For the year ended 31 December 2011

| <b>5 SURPLUS PER BENEFIT OPTION (continued)</b>          | Comprehensive<br>2011<br>R | Yebo-med<br>2011<br>R | TOTAL SCHEME<br>2011<br>R | Comprehensive<br>2010<br>R | Yebo-med<br>2010<br>R | TOTAL SCHEME<br>2010<br>R |
|--|----------------------------|-----------------------|---------------------------|----------------------------|-----------------------|---------------------------|
| Net contribution income                                  | 191 716 389                | 35 388 217            | 227 104 606               | 178 615 517                | 32 481 293            | 211 096 810               |
| Relevant healthcare expenditure                          | (207 604 440)              | (31 082 419)          | (238 686 859)             | (183 159 488)              | (28 521 621)          | (211 681 109              |
| Net claims incurred                                      | (207 604 440)              | (31 082 419)          | (238 686 859)             | (183 159 488)              | (28 521 621)          | (211 681 109              |
| Claims incurred  | (209 370 198)              | (31 082 419)          | (240 452 617)             | (184 644 989)              | (28 521 621)          | (213 166 610              |
| Third party claim recoveries                             | 1 765 758                  | -                     | 1 765 758                 | 1 485 501                  | -                     | 1 485 50                  |
| Net income on risk transfer arrangement                  | -                          | -                     | -                         | -                          | -                     | -                         |
| Risk transfer arrangement premiums paid                  | -                          | (31 082 419)          | (31 082 419)              | -                          | (28 521 621)          | (28 521 62                |
| Recoveries from risk transfer arrangements               | -                          | 31 082 419            | 31 082 419                | -                          | 28 521 621            | 28 521 62                 |
| Gross healthcare result                                  | (15 888 051)               | 4 305 798             | (11 582 253)              | (4 543 971)                | 3 959 672             | (584 29                   |
| Managed care: management services                        | (2 167 471)                | -                     | (2 167 471)               | (1 974 338)                | -                     | (1 974 33                 |
| Administration expenses                                  | (11 550 035)               | (2 465 610)           | (14 015 645)              | (12 706 300)               | (2 335 608)           | (15 041 90                |
| Net impairment losses: Trade and other receivables       | (78 109)                   | -                     | (78 109)                  | (54 824)                   | -                     | (54 82                    |
| Net healthcare result                                    | (29 683 666)               | 1 840 188             | (27 843 478)              | (19 279 433)               | 1 624 064             | (17 655 36                |
| Other income   | 34 364 147                 | 255 177               | 34 619 324                | 47 621 115                 | 190 800               | 47 811 91                 |
| Investment income  | 29 002 666                 | 255 177               | 29 257 843                | 43 655 213                 | 190 800               | 43 846 01                 |
| Rental income from investment properties                 | 2 544 672                  | -                     | 2 544 672                 | 2 577 110                  | -                     | 2 577 11                  |
| Sundry income  | 2 816 809                  | -                     | 2 816 809                 | 1 388 792                  | -                     | 1 388 79                  |
| Other expenditure  | (5 833 027)                | -                     | (5 833 027)               | (4 918 740)                | -                     | (4 918 74                 |
| Asset management fees                                    | (892 445)                  | -                     | (892 445)                 | (627 344)                  | -                     | (627 34                   |
| Direct operating expenses incurred in rental of          |                            |                       |                           |                            |                       |                           |
| investment properties                                    | (1 690 967)                | -                     | (1 690 967)               | (1 217 754)                | -                     | (1 217 75                 |
| Net interest paid on savings accounts                    | (3 249 615)                | -                     | (3 249 615)               | (3 073 642)                | -                     | (3 073 64                 |
| Net (deficit) /surplus for the year                      | (1 152 546)                | 2 095 365             | 942 819                   | 23 422 942                 | 1 814 864             | 25 237 80                 |
| Other comprehensive income                               | (4 025 035)                | -                     | (4 025 035)               | (10 360 772)               | -                     | (10 360 77                |
| Realised gain on disposal: available for sale investment | (9 487 967)                | -                     | (9 487 967)               | (22 350 128)               | -                     | (22 350 12                |
| Fair value adjustment:available for sale investment      | 5 462 932                  | -                     | 5 462 932                 | 11 989 356                 | -                     | 11 989 35                 |
| Total comprehensive (deficit)/income for the year        |                            | 2 095 365             | (3 082 216)               | 13 062 170                 | 1 814 864             | 14 877 03                 |
| Number of members at year end                            | 7 375                      | 2 906                 | 10 281                    | 7 486                      | 3 003                 | 10 48                     |

NON-COMPLIANCE WITH THE MEDICAL SCHEMES ACT AND RULES OF THE SCHEME

#### A benefit option must be self-supporting S 33(2) (b)

Section 33(2)(b) of the Act states that "The Registrar shall not approve any benefit option under this section unless the Council is satisfied that such benefit option – (b) shall be self-supporting in terms of membership and financial performance;...". The non-compliance could result in benefit options with a surplus cross-subsidising benefit options with a deficit. The Scheme takes into account section 33(2)(b) of the Act in designing its benefits.

For the year ended 31 December 2011

#### **26 RELATED PARTIES**

#### Wholly owned subsidiaries (dormant)

These financial statements incorporate the wholly owned subsidiaries, *Witbank Coalfields Investments (Pty) Ltd* and *Mpumalanga Managed Health Care (Pty) Ltd (MMHC)*. Both subsidiaries are dormant, have no reserves and intergroup balances of R2 300 are eliminated on consolidation. No transactions took place between the scheme and its subsidiaries during the current and previous financial year. MMHC has an estimated Capital Gains Tax loss of R5 719 243. This loss is available to be set off against future capital profits, however the Board of Trustees are of the opinion that this may not be realized.

#### Key management personnel and their close family members

Key management include the Board of Trustees, the Principal Officer and members of the Executive Committees. Mr. EG Gryzenhout, a director and trustee acts as an insurance and investment advisor to the scheme, and is a member of the investment committee. His fees are disclosed below\*\*. Mr Gryzenhout also leases office space from the Scheme as disclosed below\*\*\*.

All transactions and balances are at the same terms as applicable to third parties.

| Transactions and balances of these members: | 2011<br>R | 2010<br>R |
|---|-----------|-----------|
| Gross contributions received                | 762 563   | 685 796   |
| Claims incurred                             | 767 742   | 857 183   |
| Investment advisor's fees**                 | 286 512   | 175 185   |
| Investment advisor's rental received***     | 103 786   | 104 705   |
| Principal officer remuneration              | 1 155 415 | 1 025 778 |
| Travel, accommodation and conferences       | 19 718    | 20 468    |
| BOT Long service rewards                    | 5 000     | 6 000     |
| Savings account balances                    | 110 657   | 127 053   |

#### **Employer groups**

Detail of all employer groups are disclosed on pages 40 to 44. All figures annotated with "\*" have been verified by the auditors. Anglo Operations Limited (an employer group) leases office space from the Scheme from 1 January 2011. The Scheme received rental income of R168 000 from the employer group.

All lease agreements with related parties are negotiated at arm's length.

#### 27 INSURANCE RISK MANAGEMENT

#### Risk management objectives and policies for mitigating insurance risk

The primary insurance activity carried out by the scheme assumes the risk of loss from members and their dependants that are directly exposed to the risk. These risks relate to the health of the scheme members. As such the scheme is exposed to the uncertainty surrounding the timing and severity of claims under the contract. The scheme also has exposure to market risk through its insurance and investment activities.

The scheme manages its insurance risk through benefit limits and sub-limits, approval procedures for transactions that involve pricing guidelines, pre-authorisation, case management, service provider profiling and monitoring of emerging issues.

The Board of Trustees have delegated the oversight of the operational duties and management of insurance risk to which the Scheme is exposed, to the Audit Committee. The Audit Committee reviews the insurance risks to which the Scheme is exposed at each meeting. The Board of Trustees ensures that the benefit options provided to members are structured to fall within the acceptable insurance risk levels specified.

The scheme uses several methods to assess and monitor insurance risk exposures both for individual types of risks insured and overall risks. These methods include internal risk measurement models, sensitivity analyses, scenario analyses and stress testing. The theory of probability is applied to the pricing and provisioning for a portfolio of insurance contracts. The principal risk is that the frequency and severity of claims is greater than expected.

Insurance events are, by nature, random, and the actual number and size of events during any one year may vary from those estimated using established statistical techniques.

The following table summarises the concentration of insurance risk, with reference to the carrying amounts of the insurance claims incurred, excluding capitation fee, by age group in relation to the type of risk covered / benefits provided. Where appropriate prescribed minimum benefits (PMB) and non-PMB claims have been split.

For the year ended 31 December 2011

| Concentration of insurance risk (Comprehensive option only) |       |            |            |            |           |            |            |             |  |
|---|-------|------------|------------|------------|-----------|------------|------------|-------------|--|
| Age   | No of | In-ho      | spital     | Chro       | onic      | Day t      | o day      | Total       |  |
| groups  | memb  | PMB        | Non-PMB    | PMB        | Non-PMB   | PMB        | Non-PMB    | TOLAI       |  |
| 2011  |       |            |            |            |           |            |            |             |  |
| <24   | 378   | 2 604 757  | 16 271 634 | 1 223 177  | 1 438 890 | 5 015 685  | 9 162 673  | 35 716 816  |  |
| 25-34   | 1920  | 1 628 400  | 8 474 801  | 882 300    | 438 586   | 3 844 639  | 4 881 611  | 20 150 337  |  |
| 35-49   | 2744  | 4 360 021  | 19 234 371 | 4 669 198  | 1 847 512 | 8 910 534  | 13 918 247 | 52 939 883  |  |
| 50-64   | 1518  | 3 482 575  | 17 539 065 | 6 019 741  | 1 752 878 | 8 032 586  | 11 609 431 | 48 436 276  |  |
| 65>   | 815   | 4 046 820  | 19 302 732 | 5 337 366  | 1 360 693 | 9 026 511  | 9 509 105  | 48 583 227  |  |
| Total   | 7375  | 16 122 573 | 80 822 603 | 18 131 782 | 6 838 559 | 34 829 955 | 49 081 067 | 205 826 539 |  |
| 2010  |       |            |            |            |           |            |            |             |  |
| <24   | 454   | 422 728    | 19 322 491 | 816 079    | 2 057 559 | 2 181 313  | 10 135 704 | 34 935 874  |  |
| 25-34   | 1991  | 267 299    | 10 853 246 | 893 052    | 520 447   | 1 769 629  | 7 170 180  | 21 473 853  |  |
| 35-49   | 2769  | 1 301 113  | 17 089 449 | 4 091 622  | 2 500 767 | 4 128 361  | 14 030 194 | 43 141 506  |  |
| 50-64   | 1477  | 1 064 296  | 19 369 822 | 5 581 736  | 2 083 064 | 3 618 393  | 12 755 397 | 44 472 708  |  |
| 65>   | 795   | 889 206    | 17 657 497 | 4 541 475  | 2 203 370 | 3 135 381  | 10 178 299 | 38 605 228  |  |
| Total   | 7486  | 3 944 642  | 84 292 505 | 15 923 964 | 9 365 207 | 14 833 077 | 54 269 774 | 182 629 169 |  |

#### 27 INSURANCE RISK MANAGEMENT (continued)

The scheme's strategy seeks diversity to ensure a balanced portfolio and is based on a large portfolio of similar risks over a number of years and, as such, it is believed that this reduces the volatility of the outcome. The strategy is set out in the annual business plan, which specifies the benefits to be provided, the preferred target market and demographic split thereof.

In-hospital benefits cover all cost incurred by members, whilst they are in hospital to receive pre-authorised treatment for certain medical conditions.

Chronic benefits cover the cost of certain prescribed medicines consumed by members for chronic conditions/diseases, such as high blood pressure, cholesterol and asthma.

Day-to-day benefits cover the cost (up to 100% of the Scheme tariff) of all out of hospital medical attention, such as visits to general practitioners and dentists as well as prescribed non-chronic medicines. Savings account claims are excluded. All the contracts are annual in nature and the scheme has the right to change the terms and conditions of the contract at renewal. Management information, including contribution income, claims ratios and demographic split, is reviewed monthly.

#### **Risk transfer arrangements**

The scheme reinsures a portion of the risks it underwrites so that it can limit its exposures to losses and protects capital resources. The scheme has entered into a capitation agreement with Anglo Coal Highveld Hospital in respect of the Yebomed option.

#### Risk in terms of risk transfer arrangements

The risk transfer arrangement spreads the risk and minimises the effect of losses. According to the terms of the capitation agreement, the Anglo Coal Highveld Hospital Network provides certain benefits to all Yebomed members, as and when required by the members. The scheme does, however, remain liable to its members and suppliers with respect to ceded insurance if any reinsurer (supplier) fails to meet the obligations it assumes.

#### **Claims development**

Claims development tables are not presented, as the uncertainty regarding the amount and timing of claim payments is typically resolved within one year.

#### 28 FINANCIAL RISK MANAGEMENT

The scheme's activities expose it to a variety of financial risks, including the effects of changes in the equity market, foreign currency exchange rates and interest rates. The scheme's overall risk management programme focuses on the unpredictability of financial markets and seeks to minimise potentially adverse effects on the financial performance of the investments, which the scheme holds to meet its obligations to its members. Risk management and investment decisions are carried out by the investment committee, under the guidance and policies approved by the Board of Trustees.

For the year ended 31 December 2011

#### 28 FINANCIAL RISK MANAGEMENT (continued)

The Investment Committee identifies and evaluates financial risks associated with the scheme's investment portfolio. The investment committee provides written principles for overall risk management, as well as written policies covering specific areas, such as foreign exchange risk, interest rate risk, credit risk and policies around the investment of excess funds. The Board of Trustees approves all of these written policies.

#### **Capital risk management**

The Scheme manages its capital to ensure that the scheme will be able to continue as a going concern. It does this by maximising accumulated funds by obtaining the highest return on investments; minimising investment risk and; ensuring sufficient liquid cash reserves at all times.

The scheme's solvency ratio comfortably exceeds the required 25%.

#### Gearing ratio

The Board of Trustees ensures that all savings account liabilities are covered by liquid cash resources. Debt is usually limited and of a short term nature.

|   | 2011         |              | 20           | 10           |
|---|--------------|--------------|--------------|--------------|
|   | Risk pool    | MSA pool     | Risk pool    | MSA pool     |
| Cash and cash equivalents                       | 92 432 736   | 85 881 038   | 102 917 453  | 76 417 823   |
| Less: Current liabilities                       | (29 820 194) | (85 881 038) | (25 091 715) | (76 417 823) |
| Net cash and cash equivalents                   | 62 612 542   | -            | 77 825 738   | -            |
| Members' Funds                                  | 308 552 602  |              | 307 609 783  |              |
| Net cash and cash equivalents to members' funds | 20%          |              | 25%          |              |

| Categories of financial instruments              |              | 2011        | 2010        |
|--|--------------|-------------|-------------|
| Financial assets                                 |              | 445 061 378 | 436 187 688 |
| Available for sale investments                   | (Note 4)     | 151 880 408 | 132 379 499 |
| Fixed Deposits                                   | (Note 5)     | 99 569 393  | 110 806 951 |
| Investments at fair value through profit or loss | (Note 6)     | 14 571 052  | 13 163 502  |
| Receivables and cash and cash equivalents.       | (Note 7 & 8) | 178 622 533 | 179 607 926 |
| Insurance receivables                            | (Note 7)     | 417 992     | 229 810     |
| Financial liabilities                            |              | 102 951 232 | 91 009 538  |
| Savings plan liability                           | (Note 11)    | 85 881 038  | 76 417 823  |
| Trade and other payables                         | (Note 12)    | 980 117     | 797 456     |
| Insurance liabilities                            | (Note 12)    | 16 090 077  | 13 794 259  |

The carrying amount reflected above represents the Scheme's maximum exposure to credit risk financial assets.

#### Analyses of carrying amounts of financial assets and liabilities per category

|   | Fair value<br>through<br>profit or<br>loss | Available<br>for sale | Loans and receivables |          | Insurance<br>receivables<br>and<br>payables | Total<br>carrying<br>amount |
|---|--|-----------------------|-----------------------|----------|---|-----------------------------|
| As at 31 December 2011                                      | R'000                                      | R'000                 | R'000                 | R'000    | R'000                                       | R'000                       |
| Guaranteed investments                                      | 14 571                                     |                       |                       |          |   | 14 571                      |
| Investments in equities, unit trusts & linked fund policies |  | 151 880               |                       |          |   | 151 880                     |
| Cash and cash equivalents                                   |  |                       | 178 314               |          |   | 178 314                     |
| Fixed Deposits  |  |                       | 99 569                |          |   | 99 569                      |
| Trade and other receivables                                 |  |                       | 309                   |          | 418   | 727                         |
| Trade and other payables                                    |  |                       |                       | (458)    | (16 090)                                    | (16 548)                    |
| Savings plan liability                                      |  |                       |                       | (85 881) |   | (85 881)                    |
|   | 14 571                                     | 151 880               | 278 192               | (86 339) | (15 672)                                    | 342 632                     |

For the year ended 31 December 2011

# 28 FINANCIAL RISK MANAGEMENT (continued)

Analyses of carrying amounts of financial assets and liabilities per category

|   | Fair value<br>through<br>profit or<br>loss | Available<br>for sale | Loans and receivables | Financial<br>liabilities at<br>amortised<br>cost | Insurance<br>receivables<br>and<br>payables | Total<br>carrying<br>amount |
|---|--|-----------------------|-----------------------|--|---|-----------------------------|
| As at 31 December 2010                                  | R'000                                      | R'000                 | R'000                 | R'000  | R'000                                       | R'000                       |
| Guaranteed investments                                  | 13 163                                     |                       |                       |  |   | 13 163                      |
| Investments in equities, unit trusts and funds of funds |  | 132 380               |                       |  |   | 132 380                     |
| Cash and cash equivalents                               |  |                       | 179 335               |  |   | 179 335                     |
| Fixed deposits  |  |                       | 110 807               |  |   | 110 807                     |
| Trade and other receivables                             |  |                       | 272                   |  | 230   | 502                         |
| Trade and other payables                                |  |                       |                       | (316)  | (13 794)                                    | (14 110)                    |
| Savings plan liability                                  |  |                       |                       | (76 418)   |   | (76 418)                    |
|   | 13 163                                     | 132 380               | 290 414               | (76 734)   | (13 564)                                    | 345 659                     |

#### Market risk

#### Interest rate risk

The scheme's investment policy is to hold at least 40% of reserves in interest bearing instruments. This implies a significant portion of the scheme's investments is exposed to changes in the market interest rates. The table below summarises the scheme's exposure to interest rate risk. Included in the table are the scheme's investments at carrying amounts, categorised by the earlier of contractual repricing or maturity dates.

|  | Up to 1<br>month | 1-3<br>months | 3-12<br>months | 1-5 years | Non-<br>interest<br>bearing | Total   |
|--|------------------|---------------|----------------|-----------|-----------------------------|---------|
| As at 31 December 2011                           | R'000            | R'000         | R'000          | R'000     | R'000                       | R'000   |
| Accounts receivable                              | -                | -             | -              | -         | 1 036                       | 1 036   |
| Available for sale investments                   | 33 994           | -             | -              | -         | 117 886                     | 151 880 |
| Fixed deposits                                   | 4 276            | 2 376         | 92 917         |           | -                           | 99 569  |
| Investments at fair value through profit or loss | -                | -             | -              | 14 571    | -                           | 14 571  |
| Cash and cash equivalents                        | 178 314          | -             | -              | -         | -                           | 178 314 |
| TOTAL  | 216 584          | 2 376         | 92 917         | 14 571    | 118 922                     | 445 370 |
| As at 31 December 2010                           |                  |               |                |           |                             |         |
| Accounts receivable                              | -                | -             | -              | -         | 535                         | 535     |
| Available for sale investments                   | 42 920           | -             | -              | -         | 89 460                      | 132 380 |
| Fixed deposits                                   | 56 901           | 29 305        | 24 601         |           | -                           | 110 807 |
| Investments at fair value                        |                  |               |                | 13 163    |                             | 13 163  |
| through profit or loss                           | -                | -             | -              | 13 103    | -                           | 13 103  |
| Cash and cash equivalents                        | 179 335          | -             | -              | -         | -                           | 179 335 |
| TOTAL  | 279 156          | 29 305        | 24 601         | 13 163    | 89 995                      | 436 220 |

#### Interest rate sensitivity

The sensitivity analyses below have been determined assuming the amount of assets and liabilities as at statement of financial position date were the balances for the full year. If the interest rates had decreased by a further 1% and all other variables were held constant, the scheme's :

- surplus for the year would decrease by R3.3 million: mainly due to the high exposure to interest bearing instruments including interest bearing instruments within the available for sale investments.
- all reserves would decrease by R3.3 million: mainly as a result in reduction of capitalised interest and fair value of available for sale instruments.

#### **Currency risk**

The scheme operates in South Africa and therefore its cash flows are denominated in South African Rand (ZAR). In the year under review and the previous year, the scheme had minimal exposure to international investments.

#### NOTES TO THE ANNUAL FINANCIAL STATEMENTS (continued) For the year ended 31 December 2011

#### 28 FINANCIAL RISK MANAGEMENT (continued)

#### Market risk - continue

#### Equity price sensitivity analysis

The sensitivity analyses below have been determined based on the exposure to equity price risks at the reporting date. If the equity indexes had been 3% lower, the scheme's :

- surplus and accumulated funds for the year would have been unaffected as the equity investments are classified as available-for-sale investments (at fair value) and the fair value through profit or loss investment has a fixed return
- the revaluation reserve would reduce by R2.6 million as a result of the change in the market value of available for sale instruments.

#### Credit risk

The scheme's principal financial assets are cash and cash equivalents, trade and other receivables and investments. The scheme's credit risk is primarily attributable to its trade and other receivables. The amounts presented in the statement of financial position are net of allowances for doubtful receivables. An allowance for impairment is made where there is an identified loss event which, based on previous experience is evidence of a reduction in the recoverability of the cash flows.

The credit risk of trade and other receivables is managed through timeous processing of payments received, identification of outstanding payments and strict enforcement of credit control policies relating to the type of receivable.

The summary below summarises the scheme's exposure to insurance and non-insurance receivables:

| 2011                            | Total     | Fully<br>Performing | Past due not<br>impaired | Impaired  | receiv    | f Past due<br>/ables<br>11 |
|---------------------------------|-----------|---------------------|--------------------------|-----------|-----------|----------------------------|
| 2011                            |           |                     |                          |           |           |                            |
| Insurance receivables           | 224 702   | 100 111             | 100.044                  |           | Period    | Amount                     |
| Contributions outstanding       | 321 782   | 182 441             | 139 341                  | -         | 30 Days   | 150 972                    |
| Recoveries from members         | 45 837    | 3 396               | 19 541                   | 22 900    | 60 Days   | 89 558                     |
| Service provider balances       | 83 203    | 1 511               | 71 762                   | 9 930     | 90 Days   | 45 131                     |
| Provision for impairment losses | (32 830)  | -                   | -                        | (32 830)  | 120+ Days | 57 036                     |
|                                 | 417 992   | 187 348             | 230 644                  | -         | Total     | 342 697                    |
| Non-insurance receivables       |           |                     |                          |           |           |                            |
| MSA recoveries (members)        | 277 163   | 19 582              | 62 304                   | 195 277   |           |                            |
| Provision for impairment losses | (195 277) | -                   | -                        | (195 277) |           |                            |
| Accounts paid in advance        | 160 626   | 160 626             | -                        | -         |           |                            |
| Balances due by tenants         | 37 934    | 26 487              | 11 447                   | -         |           |                            |
| Savings account advances        | 188 939   | 188 939             | -                        | -         |           |                            |
| VAT - SARS                      | 127 008   | 88 706              | 38 302                   | -         |           |                            |
| Electricity deposit             | 21 426    | 21 426              | -                        | -         |           |                            |
|                                 | 1 035 811 | 693 114             | 342 697                  | -         |           |                            |
| 2010                            |           |                     |                          |           | 20        | 10                         |
| Insurance receivables           |           |                     |                          |           | Period    | Amount                     |
| Contributions outstanding       | 197 201   | 77 689              | 119 512                  | -         | 30 Days   | 83 451                     |
| Recoveries from members         | 29 548    | 12 735              | -                        | 16 813    | 60 Days   | 39 454                     |
| Service provider balances       | 46 279    | 9 014               | 10 860                   | 26 405    | 90 Days   | 55 056                     |
| Provision for impairment losses | (43 218)  | -                   | -                        | (43 218)  | 120+ Days | 17 502                     |
|                                 | 229 810   | 99 438              | 130 372                  | -         | Total     | 195 463                    |
| Non-insurance receivables       |           |                     |                          |           |           |                            |
| MSA recoveries (members)        | 217 626   | 2 403               | 62 304                   | 152 919   |           |                            |
| Provision for impairment losses | (152 919) | -                   | -                        | (152 919) |           |                            |
| Accounts paid in advance        | 11 544    | 11 544              | -                        | -         |           |                            |
| Balances due by tenants         | 23 040    | 20 253              | 2 787                    | -         |           |                            |
| Savings account advances        | 184 903   | 184 903             | -                        | -         |           |                            |
| Electricity deposit             | 21 426    | 21 426              | -                        | -         |           |                            |
|                                 | 535 430   | 339 967             | 195 463                  | -         |           |                            |

The fully performing contracts are receivable from high credit quality employer groups and from members and service providers that we consider will meet all their debts soon.

For the year ended 31 December 2011

# 28 FINANCIAL RISK MANAGEMENT (continued)

| Top 6 Financial Institutions                    | 201         | 11         | 2010        |            |  |
|---|-------------|------------|-------------|------------|--|
|   | Amount      | % of total | Amount      | % of total |  |
| Current accounts                                |             |            |             |            |  |
| Nedbank Ltd                                     | 21 522 087  | 100%       | 21 063 097  | 100%       |  |
| Money Market and Fixed deposits                 |             |            |             |            |  |
| ABSA Bank Ltd                                   | 61 735 292  | 42%        | 48 628 086  | 33%        |  |
| Standard Bank of SA Ltd                         | 38 570 208  | 26%        | 35 624 000  | 24%        |  |
| Nedbank Ltd                                     | 19 720 369  | 13%        | 19 276 560  | 13%        |  |
| Investec Bank Ltd                               | 17 685 989  | 13%        | 18 141 810  | 12%        |  |
| Firstrand Bank Ltd                              | 1 595 114   | 1%         | 17 653 083  | 12%        |  |
| Other   | 7 722 951   | 5%         | 9 293 018   | 6%         |  |
|   | 147 029 923 | 100%       | 148 616 557 | 100%       |  |
| Cash included in Available for sale investments | 10 755 119  |            | 11 873 956  |            |  |
|   | 179 307 129 |            | 181 553 610 |            |  |

Cash investments are limited to high credit quality financial institutions. The scheme has a policy of limiting the amount of credit exposure to any one financial institution.

#### Liquidity risk management

Ultimate responsibility for liquidity risk management rests with the Board of Trustees, which has built an appropriate liquidity risk management framework for the management of the scheme's short, medium and long-term funding and liquidity management requirements.

The bank balance is monitored by management on an ongoing basis. An adequate minimum balance is maintained in the bank account at all times. An appropriate and sufficient amount of funds is kept in liquid funds as determined by the Board of Trustees. This amount is sufficient to cover the full savings account liability, all other liabilities, as well as any unforeseen major claims or events.

Contractual cash outflow:

|                              | TOTAL       | < 3 month   | 4-6 month | 7-12 month | 1-2 yrs | >2 yrs    |
|------------------------------|-------------|-------------|-----------|------------|---------|-----------|
|                              | R           | R           | R         | R          | R       | R         |
| 2011                         |             |             |           |            |         |           |
| Financial liabilities        |             |             |           |            |         |           |
| Members' savings accounts    | 85 881 038  | 85 881 038  | -         | -          | -       | -         |
| Trade & other payables       | 18 370 194  | 17 074 185  | 3 990     | 7 980      | 422 956 | 861 083   |
| Insurance liabilities        |             |             |           |            |         |           |
| Outstanding claims provision | 12 750 000  | 11 475 000  | 765 000   | 510 000    | -       | -         |
|                              | 117 001 232 | 114 430 223 | 768 990   | 517 980    | 422 956 | 861 083   |
| 2010                         |             |             |           |            |         |           |
| Financial liabilities        |             |             |           |            |         |           |
| Members' savings accounts    | 76 417 823  | 76 417 823  | -         | -          | -       | -         |
| Trade & other payables       | 16 772 754  | 14 571 715  | -         | -          | 442 072 | 1 758 967 |
| Insurance liabilities        |             |             |           |            |         |           |
| Outstanding claims provision | 10 500 000  | 10 120 000  | 200 000   | 180 000    | -       | -         |
|                              | 103 690 577 | 101 109 538 | 200 000   | 180 000    | 442 072 | 1 758 967 |

#### Fair value estimation

The fair value of publicly traded financial instruments (available-for-sale investments and investments at fair value through profit or loss) is based on quoted market prices at the statement of financial position date.

In assessing the fair value of other financial instruments, the scheme uses a variety of methods and makes assumptions that are based on market conditions existing at each statement of financial position date.

The face values, less any estimated credit adjustments, of financial assets and liabilities with a maturity of less than one year are assumed to approximate their fair values. The fair value of financial liabilities for disclosure purposes is estimated by discounting the future contractual cash flows at the current market interest rate available to the scheme for similar financial instruments.

For the year ended 31 December 2011

|  |             | 2011<br>R  | 2010<br>R |
|--|-------------|------------|-----------|
| 28 FINANCIAL RISK MANAGEMENT (continued)   |             |            |           |
| Fair values of financial assets by hierarchy level   |             |            |           |
| 2011   | Level 1     | Level 2    | Level 3   |
| Financial assets at fair value through profit or loss<br>- Guaranteed growth plan<br>Available for sale financial assets | -           | 14 571 052 | -         |
| - Unit trusts, linked fund policies and equities   | 151 880 308 | -          | -         |
| Unlisted equity investments  | -           | -          | 100       |
| Fair value at the end of the year  | 151 880 308 | 14 571 052 | 100       |
| <b>2010</b><br>Financial assets at fair value through profit or loss   |             |            |           |
| - Guaranteed growth plan   | -           | 13 163 502 | -         |
| Available for sale financial assets  |             |            |           |
| - Unit trusts, linked fund policies and equities   | 132 379 399 | -          | -         |
| Unlisted equity investments  | -           | -          | 100       |
| Fair value at the end of the year  | 132 379 399 | 13 163 502 | 100       |

Unlisted equity investments represent investment in 2 dormant subsidiaries with nil net asset value. Refer to note 26.

#### Fair value hierarchy may have the following levels:

Level 1: Inputs are determined directly by reference to published price quotations in an active market for identical assets or liabilities.

Level 2: Inputs are observable for the asset, either directly (i.e. prices) or indirectly (i.e. derived from prices) Level 3: The fair values are determined using a valuation technique based on assumptions that are not supported by observable market data.

# **OTHER ADMINISTRATION EXPENSES**

|   | 2011<br>R | 2010<br>R |
|---|-----------|-----------|
| Bank charges                                  | 202 134   | 178 349   |
| Annual general meeting and committee meetings | 25 880    | 119 356   |
| Computer expenses                             | 421 408   | 380 969   |
| Customer service                              | 125 400   | 127 440   |
| Other levies                                  | 10 277    | 8 044     |
| Insurance                                     | 59 867    | 90 529    |
| Debt collection fees                          | 10 370    | 3 872     |
| MVA collection costs                          | 91 830    | 78 035    |
| Operating leases - office equipment           | 79 812    | 83 718    |
| Repairs and maintenance                       | 111 157   | 100 680   |
| Stationery and printing                       | 248 219   | 178 940   |
| Telephone, postage and fax                    | 485 264   | 490 534   |
| Travel, accommodation & conferences           | 890       | 18 166    |
|   | 1 872 508 | 1 858 632 |

# **UNIT PROFITABILITY REPORT - RISK POOL**

#### **31 December 2011 YEBOMED OPTION**

|                   | ORDINARY MEMBERS PER MEMBER |              |                         |           |      |         |         |       |  |  |
|-------------------|-----------------------------|--------------|-------------------------|-----------|------|---------|---------|-------|--|--|
|                   |                             | ORDIN        | PER MEMBER<br>PER MONTH |           |      |         |         |       |  |  |
|                   | NO                          | CONTRI-      | MEDICAL                 | SURPLUS   | %    | CONTRI  | EXPEN-  | SUR   |  |  |
|                   | OF                          | BUTIONS      |                         |           | , .  |         |         |       |  |  |
|                   | MEM                         | BUTIONS      | EXPENDITURE             | (DEFICIT) | USED | BUTIONS | DITURE  | (DEF) |  |  |
| ANGLO COAL        |                             |              |                         |           |      |         |         |       |  |  |
|                   | 105                         | 4 700 504    | 4 505 000               | 407.450   | 000/ | 4 405   | 4 0 0 0 | 100   |  |  |
| ANGLO COAL SHARED | 125                         | 1 702 534    | 1 505 082               | 197 452   | 88%  |         | 1 003   | 132   |  |  |
| GOEDEHOOP         | 372                         | 4 118 389    | 3 579 923               | 538 466   | 87%  |         | 802     | 121   |  |  |
| GREENSIDE         | 253                         | 2 855 230    | 2 499 908               | 355 322   | 88%  | 940     | 823     | 117   |  |  |
| ISIBONELO         | 24                          | 282 931      | 246 519                 | 36 412    | 87%  | 982     | 856     | 126   |  |  |
| KLEINKOPJE        | 339                         | 4 429 411    | 3 912 222               | 517 189   | 88%  | 1 089   | 962     | 127   |  |  |
| LANDAU            | 278                         | 3 616 935    | 3 197 994               | 418 941   | 88%  | 1 084   | 959     | 125   |  |  |
| NEW DENMARK       | 253                         | 3 085 661    | 2 715 626               | 370 035   | 88%  | 1 016   | 894     | 122   |  |  |
| NEW VAAL          | 595                         | 8 052 525    | 7 119 714               | 932 811   | 88%  | 1 128   | 997     | 131   |  |  |
| TOTAL             | 2 239                       | * 28 143 616 | * 24 776 988            | 3 366 628 | 88%  | 1 047   | 922     | 125   |  |  |
| INYOSI COAL       |                             |              |                         |           |      |         |         |       |  |  |
| KRIEL             | 191                         | 2 179 662    | 1 900 490               | 279 172   | 87%  | 951     | 829     | 122   |  |  |
| ZIBULU            | 306                         | 3 175 510    | 2 750 752               | 424 758   | 87%  | 865     | 749     | 116   |  |  |
| TOTAL             | 497                         | * 5 355 172  | * 4 651 242             | 703 930   | 87%  | 898     | 780     | 118   |  |  |
| MAFUBE            | 170                         | * 1 889 429  | * 1 654 189             | 235 240   | 88%  | 926     | 811     | 115   |  |  |
| TOTAL             | 2 906                       | 35 388 217   | 31 082 419              | 4 305 798 | 88%  | 1 015   | 891     | 124   |  |  |

# **UNIT PROFITABILITY REPORT - RISK POOL**

31 December 2011

|                        |       | ORDINA       | PER MEMBER   |             |      |         |           |         |  |  |
|------------------------|-------|--------------|--------------|-------------|------|---------|-----------|---------|--|--|
|                        |       |              |              |             |      |         | PER MONTH |         |  |  |
| COMPREHENSIVE          | NO    |              |              | SURPLUS     | %    | CONTRI  | EXPEN-    | SUR     |  |  |
| OPTION                 | OF    | BUTIONS      | EXPENDITURE  | (DEFICIT)   | USED | BUTIONS | DITURE    | (DEF)   |  |  |
|                        | MEM   |              |              |             |      |         |           |         |  |  |
| ANGLO COAL             |       |              |              |             |      |         |           |         |  |  |
| ANGLO COAL SHARED SERV | 561   | 16 410 136   | 13 369 017   | 3 041 119   | 81%  | 2 438   | 1 986     | 452     |  |  |
| GOEDEHOOP              | 654   | 19 357 286   | 13 788 658   | 5 568 628   | 71%  | 2 467   | 1 757     | 710     |  |  |
| GREENSIDE              | 292   | 8 366 272    | 6 121 437    | 2 244 835   | 73%  | 2 388   | 1 747     | 641     |  |  |
| ISIBONELO              | 206   | 6 151 498    | 3 093 971    | 3 057 527   | 50%  | 2 488   | 1 252     | 1 237   |  |  |
| NEW DENMARK            | 342   | 10 231 224   | 7 064 075    | 3 167 149   | 69%  | 2 493   | 1 721     | 772     |  |  |
| NEW VAAL               | 391   | 12 055 884   | 10 808 739   | 1 247 145   | 90%  | 2 569   | 2 304     | 266     |  |  |
| S.A.C.E.               | 566   | 17 001 062   | 12 361 842   | 4 639 220   | 73%  | 2 503   | 1 820     | 683     |  |  |
| MBS                    | -     | -            | -            | -           | -    | -       | -         | -       |  |  |
| TOTAL                  | 3 012 | * 89 573 362 | * 66 607 739 | 22 965 623  | 74%  | 2 478   | 1 843     | 635     |  |  |
| INYOSI COAL            |       |              |              |             |      |         |           |         |  |  |
| KRIEL                  | 340   | 9 550 470    | 5 989 515    | 3 560 955   | 63%  | 2 341   | 1 468     | 873     |  |  |
| ZIBULU                 | 238   | 6 629 979    | 4 308 124    | 2 321 855   | 65%  | 2 321   | 1 508     | 813     |  |  |
| TOTAL                  | 578   | * 16 180 449 | * 10 297 639 | 5 882 810   | 64%  | 2 333   | 1 485     | 848     |  |  |
| EXXARO                 |       |              |              |             |      |         |           |         |  |  |
| ARNOT                  | 251   | 7 451 423    | 6 769 616    | 681 807     | 91%  | 2 474   | 2 248     | 226     |  |  |
| NORTH BLOCK COMPLEX    | 18    | 518 944      | 440 921      | 78 023      | 85%  | 2 403   | 2 041     | 361     |  |  |
| MATLA                  | 446   | 13 382 351   | 12 383 850   | 998 501     | 93%  | 2 500   | 2 314     | 187     |  |  |
| NEW CLYDESDALE         | 85    | 2 524 022    | 1 918 150    | 605 872     | 76%  | 2 475   | 1 881     | 594     |  |  |
| TOTAL                  | 800   | * 23 876 740 | * 21 512 537 | 2 364 203   | 90%  | 2 487   | 2 241     | 246     |  |  |
| XSTRATA                |       |              |              |             |      |         |           |         |  |  |
| ARTHUR TAYLOR          | 204   | 5 478 139    | 4 890 704    | 587 435     | 89%  | 2 238   | 1 998     | 240     |  |  |
| GOEDGEVONDEN           | 153   | 4 266 047    | 2 593 874    | 1 672 173   | 61%  | 2 324   | 1 413     | 911     |  |  |
| PHOENIX                | -     | -            | -            | -           | 0%   | -       | -         | -       |  |  |
| SPITZKOP               | 138   | 3 848 186    | 2 256 922    | 1 591 264   | 59%  | 2 324   | 1 363     | 961     |  |  |
| HEAD OFFICE            | 218   | 6 697 464    | 5 368 663    | 1 328 801   | 80%  | 2 560   | 2 052     | 508     |  |  |
| TAVISTOCK              | 119   | 3 371 976    | 4 480 809    | (1 108 833) | 133% | 2 361   | 3 138     | (776)   |  |  |
| TCS                    | 216   | 5 500 729    | 3 173 850    | 2 326 879   | 58%  | 2 122   | 1 224     | 898     |  |  |
| TWEEFONTEIN            | 326   | 8 916 066    | 6 910 569    | 2 005 497   | 78%  | 2 279   | 1 767     | 513     |  |  |
| TOTAL                  | 1 374 | * 38 078 607 | * 29 675 391 | 8 403 216   | 78%  | 2 309   | 1 800     | 510     |  |  |
| MAFUBE                 | 93    | 2 712 490    | 2 999 108    | (286 618)   | 111% | 2 431   | 2 687     | (257)   |  |  |
| WITBANK CHAMBER        | 56    | * 1 311 167  | * 3 833 227  | (2 522 060) | 292% | 1 951   | 5 704     | (3 753) |  |  |
| OTHER                  |       |              |              |             |      |         |           |         |  |  |
| STAFF                  | 20    | 532 029      | 774 526      | (242 497)   | 146% | 2 217   | 3 227     | (1 010) |  |  |
| COLLISEN               | 54    | 1 514 975    | 1 110 822    | 404 153     | 73%  | 2 338   | 1 714     | 624     |  |  |
| TOTAL                  | 74    | * 2 047 004  | * 1 885 348  | 161 656     | 92%  | 2 305   | 2 123     | 182     |  |  |
| TOTAL                  | 5 987 | 173 779 819  | 136 810 989  | 36 968 830  | 79%  | 2 419   | 1 904     | 515     |  |  |

# **UNIT PROFITABILITY REPORT - RISK POOL**

31 December 2011

| CONTINUATION MEMBERS |                      |                      |                            |                     |                | ER MEMB        |                    | COMBINED PER MEMBER |                |               |
|----------------------|----------------------|----------------------|----------------------------|---------------------|----------------|----------------|--------------------|---------------------|----------------|---------------|
|                      |                      |                      |                            | PER MONTH PER MONTH |                |                |                    | -                   |                |               |
| NO                   | CONTRI-              | MEDICAL              | SURPLUS                    | %                   | CONTRI         | EXPEN-         | SUR                | CONTRI              | EXPEN-         | SUR           |
| OF                   | BUTIONS              | EXPENDITURE          | (DEFICIT)                  | USED                | BUTIONS        | DITURE         | (DEF)              | BUTIONS             | DITURE         | (DEF)         |
| MEM                  |                      |                      |                            |                     |                |                |                    |                     |                |               |
| 07                   |                      | 0.070.047            |                            | 0.4.00/             |                | 0 5 4 0        |                    | 0.000               | 0.400          | - 4           |
| 87                   | 1 184 217            | 3 673 317            | (2 489 100)                | 310%                |                | 3 519          | (2 384)            | 2 263               | 2 192          | 71            |
| 169                  | 2 263 083            | 8 490 610            | (6 227 527)                | 375%                |                | 4 187          | (3 071)            | 2 189               | 2 256          | (67)          |
| 101                  | 1 198 343            | 4 111 912            | (2 913 569)                | 343%                |                | 3 393          | (2 404)            | 2 028               | 2 170          | (142)         |
| 3                    | 26 269               | 71 671               | (45 402)                   | 273%                |                | 1 991          | (1 261)            | 2 463               | 1 262          | 1 201         |
| 74                   | 971 965              | 3 135 272            | (2 163 307)                | 323%                | 1 095          | 3 531          | (2 436)            | 2 244               | 2 043          | 201           |
| 108                  | 1 294 858            | 6 781 493            | (5 486 635)                | 524%                | 999            | 5 233          | (4 234)            | 2 230               | 2 938          | (708)         |
| 200                  | 2 531 178            | 7 067 363            | (4 536 185)                | 279%                | 1 055          | 2 945          | (1 890)            | 2 125               | 2 114          | 11            |
| 17                   | 114 964              | 919 104              | (804 140)                  | 799%                | 564            | 4 505          | (3 942)            | 564                 | 4 505          | (3 942)       |
| 759                  | * 9 584 877          | * 34 250 742         | (24 665 865)               | 357%                | 1 052          | 3 761          | (2 708)            | 2 191               | 2 229          | (38)          |
|                      |                      |                      |                            |                     | 4 9 - 9        |                | (0, (0,0))         |                     |                | (=0.0)        |
| 83                   | 1 053 526            | 7 496 258            | (6 442 732)                | 712%                | 1 058          | 7 526          | (6 469)            | 2 089               | 2 657          | (568)         |
| 1                    | 32 904               | 8 919                | 23 985                     | 27%                 | 2 742          | 743            | 1 999              | 2 323               | 1 505          | 818           |
| 84                   | * 1 086 430          | * 7 505 177          | (6 418 747)                | 691%                | 1 078          | 7 446          | (6 368)            | 2 174               | 2 241          | (67)          |
| 48                   | 652 080              | 3 513 922            | (2 861 842)                | 539%                | 1 132          | 6 101          | (4 968)            | 2 259               | 2 866          | (608)         |
| 40                   | 25 570               | 38 709               | (2 001 042)<br>(13 139)    | 151%                | 1 065          | 1 613          | ```                | 2 269               | 2 800<br>1 998 | (008)<br>270  |
|                      |                      |                      | · · · · · ·                |                     |                | 5 104          | (547)              |                     |                |               |
| 140<br>11            | 1 960 521<br>157 527 | 8 575 500<br>212 964 | (6 614 979)<br>(55 437)    | 437%<br>135%        | 1 167<br>1 193 | 5 104<br>1 613 | (3 937)            | 2 182<br>2 328      | 2 981<br>1 850 | (799)<br>478  |
| 201                  | * 2 795 698          | * 12 341 095         | (9 545 397)                | 441%                | 1 159          | 5 117          | (420)<br>(3 957)   | 2 320               | 2 818          | (598)         |
| 201                  | 2 795 096            | 12 341 093           | (9 545 597)                | 44170               | 1 109          | 5117           | (3 957)            | 2 220               | 2010           | (596)         |
| 17                   | 215 520              | 1 398 217            | (1 182 697)                | 649%                | 1 056          | 6 854          | (5 798)            | 2 147               | 2 371          | (224)         |
| 1                    | 18 602               | 65 728               | (47 126)                   | 0%                  | 1 550          | 5 477          | (3 927)            | 2 319               | 1 439          | 879           |
| 10                   | 123 140              | 334 654              | (211 514)                  | 272%                | 1 026          | 2 789          | (1 763)            | 1 026               | 2 789          | (1 763)       |
| 57                   | 724 830              | 2 268 401            | (1 543 571)                | 313%                | 1 060          | 3 316          | (2 257)            | 1 954               | 1 934          | 20            |
| 25                   | 417 619              | 944 440              | (526 821)                  | 226%                | 1 392          | 3 148          | (1 756)            | 2 440               | 2 165          | 275           |
| 25<br>39             | 540 211              | 1 842 217            | (1 302 006)                | 341%                | 1 154          | 3 936          | (1730)<br>(2782)   | 2 440 2 063         | 3 335          | (1 272)       |
| 33                   | 375 031              | 1 571 471            | (1 302 000)<br>(1 196 440) | 419%                | 947            | 3 930<br>3 968 | (2782)             | 2 003<br>1 966      | 1 588          | (1272)<br>378 |
| 33<br>94             | 1 222 048            | 4 751 651            | (1 196 440)<br>(3 529 603) | 419%<br>389%        | 947<br>1 083   | 3 968<br>4 212 | (3 021)<br>(3 129) | 2 012               | 2 314          | (302)         |
| 94<br>276            | * 3 637 001          | * 13 176 779         | (9 539 778)                | 369%                | 1 003          | 3 978          | (2 880)            | 2 012               | 2 3 1 4        | (302)         |
| 276                  | 8 178                | 390                  | (9 539 778)<br>7 788       | 362%<br>5%          |                | 3 978          | (2 880)<br>649     | 2 107               | 2 164          | (37)          |
| 57                   | * 709 858            | * 1 305 581          | (595 723)                  | 184%                |                | 1 909          | (871)              | 1 490               | 3 790          | (2 2 9 9)     |
| 57                   | 109 000              | 1 303 301            | (393723)                   | 10470               | 1030           | 1 909          | (071)              | 1490                | 5790           | (2 299)       |
| 2                    | 19 004               | 161 410              | (142 406)                  | 849%                | 792            | 6 725          | (5 934)            | 2 087               | 3 545          | (1 458)       |
| 8                    | 95 524               | 274 376              | (178 852)                  | 287%                | 995            | 2 858          | (1 863)            | 2 165               | 1 862          | 303           |
| 10                   | * 114 528            | * 435 786            | (321 258)                  | 381%                |                | 3 632          | (2 677)            | 2 100               | 2 303          | (158)         |
| 1 388                | 17 936 570           | 69 015 550           | (51 078 980)               | 385%                |                | 4 144          | (3 067)            | 2 166               | 2 326          | (150)         |

#### UNIT PROFITABILITY REPORT - SAVINGS PLAN 31 December 2011

**ORDINARY MEMBERS** PER MEMBER PER MONTH COMPREHENSIVE NO CONTRI-MEDICAL SURPLUS % CONTRI EXPEN-SUR **OPTION** OF BUTIONS EXPENDI-(DEFICIT) USED BUTIONS DITURE (DEF) MEM TURE ANGLO COAL ANGLO COAL SHARED SERV 561 5 585 650 4 879 427 706 223 87% 830 725 105 81% GOEDEHOOP 654 6 674 467 5 432 439 1 242 028 850 692 158 GREENSIDE 292 2 913 648 2 489 192 424 456 85% 832 710 121 ISIBONELO 206 2 053 397 1 633 870 419 527 80% 831 170 661 84% NEW DENMARK 342 3 512 718 2 949 351 563 367 856 719 137 NEW VAAL 391 3 537 649 618 526 85% 886 754 132 4 156 175 S.A.C.E. 566 5 930 713 4 979 403 951 310 84% 873 733 140 MBS TOTAL 3 0 1 2 30 826 768 25 901 331 4 925 437 84% 853 717 136 INYOSI COAL KRIEL 340 3 294 241 2 781 733 512 508 84% 807 682 126 ZIBULU 238 75% 2 209 995 1 653 115 556 880 774 579 195 TOTAL 578 5 504 236 4 434 848 1 069 388 81% 794 639 154 EXXARO 2 542 828 2 142 706 400 122 84% ARNOT 251 844 711 133 NORTH BLOCK COMPLEX 175 539 12 054 93% 757 56 18 163 485 813 MATLA 446 4 619 030 4 063 483 555 547 88% 863 759 104 NEW CLYDESDALE 85 855 711 709 968 145 743 83% 839 696 143 800 7 079 642 1 113 466 853 116 TOTAL 8 193 108 86% 737 XSTRATA ARTHUR TAYLOR 204 1 847 595 1 512 120 335 475 82% 755 618 137 GOEDGEVONDEN 153 1 423 845 1 196 449 227 396 84% 776 652 124 PHOENIX 0% \_ \_ SPITZKOP 138 1 352 079 1 108 076 244 003 82% 816 669 147 TAVISTOCK 218 2 268 998 2 022 145 246 853 89% 867 773 94 TCS 119 1 180 106 1 005 355 174 751 85% 826 704 122 TWEEFONTEIN 216 1 866 262 1 635 381 230 881 88% 720 631 89 HEAD OFFICE 326 3 099 747 2 623 041 476 706 85% 792 671 122 11 102 567 TOTAL 1 374 13 038 632 1 936 065 85% 791 673 117 MAFUBE 93 904 545 732 659 171 886 81% 811 657 154 WITBANK CHAMBER 56 501 226 441 822 59 404 88% 746 657 88 OTHER STAFF 20 179 451 162 717 91% 748 678 70 16 734 COLLISEN 54 511 969 86% 790 682 108 442 170 69 7 99 TOTAL 74 691 420 604 887 86 533 87% 779 681 97 TOTAL 5 987 59 659 935 50 297 756 9 362 179 84% 830 700 130

#### Note:

The surplus/ (deficit) column reflects the difference between contributions and medical expenditure for the current year and does not take into account any savings account balances brought forward.

# UNIT PROFITABILITY REPORT - SAVINGS PLAN

31 December 2011

|       | PER MEMBER COMBINED PER MEME<br>PER MONTH PER MONTH |            |           |      |         |        |       |         |        |       |
|-------|---|------------|-----------|------|---------|--------|-------|---------|--------|-------|
| NO    | CONTRI-   | MEDICAL    | SURPLUS   | %    | CONTRI  | EXPEN- | SUR   | CONTRI  | EXPEN- | SUR   |
| OF    | BUTIONS   | EXPENDI-   | (DEFICIT) | USED | BUTIONS | DITURE | (DEF) | BUTIONS | DITURE | (DEF) |
| MEM   | Bornonto  | TURE       |           | OOLD | Bollono | DITORE |       | Boriono | BHORE  |       |
|       |   |            |           |      |         |        |       |         |        |       |
| 87    | 741 551   | 656 582    | 84 969    | 89%  | 710     | 629    | 81    | 814     | 712    | 102   |
| 169   | 1 420 478   | 1 294 050  | 126 428   | 91%  | 700     | 638    | 62    | 820     | 681    | 139   |
| 101   | 774 121   | 684 869    | 89 252    | 88%  | 639     | 565    | 74    | 782     | 673    | 109   |
| 3     | 17 438  | 15 570     | 1 868     | 89%  | 484     | 433    | 52    | 826     | 658    | 168   |
| 74    | 630 912   | 612 876    | 18 036    | 97%  | 710     | 690    | 20    | 830     | 714    | 116   |
| 108   | 844 248   | 828 083    | 16 165    | 98%  | 651     | 639    | 12    | 835     | 729    | 106   |
| 200   | 1 634 802   | 1 526 654  | 108 148   | 93%  | 681     | 636    | 45    | 823     | 708    | 115   |
| 17    | 114 883   | 92 875     | 22 008    | 81%  | 563     | 455    | 108   | 563     | 455    | 108   |
| 759   | 6 178 433   | 5 711 559  | 466 874   | 92%  | 678     | 627    | 51    | 818     | 699    | 119   |
|       |   |            |           |      |         |        |       |         |        |       |
| 83    | 683 423   | 651 459    | 31 964    | 95%  | 686     | 654    | 32    | 784     | 676    | 107   |
| 1     | 10 968  | 10 771     | 197       | 98%  | 914     | 898    | 16    | 774     | 580    | 194   |
| 84    | 694 391   | 662 230    | 32 161    | 95%  | 689     | 657    | 32    | 780     | 642    | 139   |
|       |   |            |           |      |         |        |       |         |        |       |
| 48    | 394 417   | 355 546    | 38 871    | 90%  | 685     | 617    | 67    | 819     | 696    | 122   |
| 2     | 16 189  | 21 869     | (5 680)   | 135% | 675     | 911    | (237) | 799     | 772    | 27    |
| 140   | 1 128 239   | 1 067 693  | 60 546    | 95%  | 672     | 636    | 36    | 817     | 730    | 88    |
| 11    | 95 615  | 69 568     | 26 047    | 73%  | 724     | 527    | 197   | 826     | 677    | 149   |
| 201   | 1 634 460   | 1 514 676  | 119 784   | 93%  | 678     | 628    | 50    | 818     | 715    | 103   |
|       |   |            |           |      |         |        |       |         |        |       |
| 17    | 136 478   | 132 244    | 4 234     | 97%  | 669     | 648    | 21    | 748     | 620    | 128   |
| 1     | 11 688  | 14 819     | (3 131)   | 127% | 974     | 1 235  | (261) | 777     | 655    | 121   |
| 10    | 82 254  | 78 144     | 4 110     | 95%  | 685     | 651    | 34    | 685     | 651    | 34    |
| 57    | 449 656   | 429 507    | 20 149    | 96%  | 657     | 628    | 29    | 770     | 657    | 113   |
| 25    | 248 729   | 260 776    | (12 047)  | 105% | 829     | 869    | (40)  | 863     | 783    | 81    |
| 39    | 348 434   | 298 780    | 49 654    | 86%  | 745     | 638    | 106   | 806     | 688    | 118   |
| 33    | 223 081   | 193 306    | 29 775    | 87%  | 563     | 488    | 75    | 699     | 612    | 87    |
| 94    | 749 366   | 665 800    | 83 566    | 89%  | 664     | 590    | 74    | 764     | 653    | 111   |
| 276   | 2 249 686   | 2 073 376  | 176 310   | 92%  | 679     | 626    | 53    | 772     | 665    | 107   |
| 1     | 3 870   | 3 192      | 678       | 82%  | 323     | 266    | 57    | 805     |        | 153   |
| 57    | 429 141   | 414 396    | 14 745    | 97%  | 627     | 606    | 22    | 686     | 631    | 55    |
|       |   |            |           |      |         |        |       |         |        |       |
| 2     | 12 666  | 9 702      | 2 964     | 77%  | 528     | 404    | 124   | 728     | 653    | 75    |
| 8     | 52 767  | 39 089     | 13 678    | 74%  | 550     | 407    | 142   | 759     | 647    | 112   |
| 10    | 65 433  | 48 791     | 16 642    | 75%  | 545     | 407    | 139   | 751     | 648    | 102   |
| 1 388 | 11 255 414  | 10 428 220 | 827 194   | 93%  | 676     | 626    | 50    | 801     | 686    | 115   |